

Demos@Work

Enable European-wide discussion between elected representatives and civil society

Project EP-07-01-035

First Institutional Exploitation and Dissemination Plan

D5.4

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Executive Summary

Demos@Work is a project co-financed under the 2007 eParticipation call which aims to facilitate European-wide discussion between elected representatives and civil society on emerging policy issues that have a potential impact on all countries within the European Union, by integrating already-created ICT-based eParticipation and eGovernment tools in a real-life implementation. The issue selected for this trial project is in the field of public health, more specifically, the harmful effects of smoking.

This will be achieved by configuring and putting into trial a secure, mobile environment through which elected representatives are able not only to engage with citizens on policy issues using a semantically enriched user-interface, but also to communicate and collaborate with their peers. Therefore, the focus of this project is mainly on citizens and politicians. The specific objectives of the project are detailed in the following list:

- To address the issue of citizen disengagement from decision making processes
- To strengthen the EU fight against tobacco use:
- To improve the quality of services provided to citizens
- To facilitate the work of MPs
- Increase the awareness of the Parliament activities among its citizens
- Accelerate transition to a knowledge society

The project Consortium is composed by:

- GFI Informática
- Gov2u
- Scytl
- National University of Athens
- Parliament of Lithuania
- Parliament of Catalonia

The scope of the deliverable is the presentation of the dissemination and exploitation activities performed during the first year of the Demos@Work project (Jan 2008-Dec 2008) and suggestions for the future.

The dissemination strategy and plan will move from the general to the specific; from the overall objectives of the project down to the individual actions foreseen to achieve them. The dissemination planning process will assist Demos@Work by defining communication goals, objectives and strategies with specified timelines, allocating responsibilities, providing a clear modus operandi, facilitating timely response to changed conditions and deviations from plans, establishing a basis for evaluation, identifying risks and taking remedial steps to solve problems.

The goals of the exploitation plan are partially derived from broader business goals of Demos@Work. The main objective is to define how the knowledge arising from the project could be exploited or used and to create a set of all publishable exploitable knowledge.

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I. INTRODUCTION

I.1. Purpose of the deliverable

Demos@Work will gain from the dissemination planning process by: Establishing clear goals, objectives and strategies with a specified timeline, allocating responsibilities, providing a clear direction for partners to follow and a framework to facilitate timely response to changed conditions and deviations from plans, and establishing a basis for evaluating performance, identifying risks and taking remedial steps to solve problems.

The expected result of this plan is to achieve significant awareness of the initiative, an understanding of its benefits and active interaction with necessary stakeholders. According to the Grant Agreement (p. 37) a continuous milestone of the project extended throughout the length of the project and continued through the full implementation if required will be the significant awareness of the Demos@Work initiative in elected assemblies all around the world, an understanding of its benefits and an active interaction with necessary stakeholders. It will be realized in close cooperation with the other projects funded under the same call in order to develop a comprehensive dissemination strategy.

The goals of the exploitation plan are partially derived from broader business goals of Demos@Work. The main objective is to define how the knowledge arising from the project could be exploited or used and to create a set of all publishable exploitable knowledge.

I.2. Scope and content of the deliverable

The scope of the deliverable is the presentation of the dissemination and exploitation activities performed during the first year of the Demos@Work project (Jan 2008-Dec 2008) and suggestions for the future.

The dissemination strategy and plan will move from the general to the specific; from the overall objectives of the project down to the individual actions foreseen to achieve them. The dissemination planning process will assist Demos@Work by defining communication goals, objectives and strategies with specified timelines, allocating responsibilities, providing a clear modus operandi, facilitating timely response to changed conditions and deviations from plans, establishing a basis for evaluation, identifying risks and taking remedial steps to solve problems.

The goals of the exploitation plan are partially derived from broader business goals of Demos@Work. The main objective is to define how the knowledge arising from the project could be exploited or used and to create a set of all publishable exploitable knowledge.

After explaining the basic concepts of the dissemination and exploitation plan and its relation to other work packages and other WP5 deliverables and tasks, a situational analysis of e-Government, eParticipation and the position of Demos@Work will be conducted to effectively address both the internal and external environments as relating to the project so as to better recognize its strengths and weaknesses as well as opportunities and risks.

After explaining the stakeholder management strategy, we will give a list of the actions taken so far in this direction.

Further, the need for internal communications will be explained; that is to say, winning over the employees of the participating organizations. The goals for effective internal communications should be to encourage participation, create a sense that all partners are important assets, increase partner understanding of the project, improve morale and foster

goodwill. Partners should also address people in their national or local settings and connect with citizens by 'going local'. To assist them, we have provided general guidelines for communicating with local media.

Moreover, we will provide with an action plan that includes future actions and responsibilities regarding dissemination. Firstly, common actions will continue to be taken in order to generate a stronger sense of 'community' as well as to encourage cooperation and greater knowledge sharing among other projects.

Furthermore, recognizing that the project website/portal is an important resource in disseminating information about the project, facilitating collaboration amongst partners, and bringing together a diverse and scattered community of interest around the project's activities, we have foreseen several activities to improve its usability and features, and to market it for increased traffic and searchability.

Finally, certain risks are identified and mitigating actions are proposed.

I.3. Intended audience

The Dissemination Plan is the direct result of a thoroughly collaborative effort by all the participants in Work package 5 – Dissemination and institutional exploitation - Synergies with other projects, consultation with deliverables from the other WPs and direct feedback from many partners. This plan is primarily addressed to the project partners thought it could prove useful at a later date to other stakeholders as it gives concrete guidelines for a successful dissemination strategy for similar eParticipation initiatives. The recommendations of the present plan are merely introductory– the ongoing strength, impact and relevance of the project can only be achieved through the continued participation of all stakeholders. For this reason, we invite and welcome all feedback on info@gov2u.org.

I.4. Related documents and work

According to the Grant Agreement (Description of Work, page 23 and 24), the D5.4 First Institutional Exploitation and Dissemination Plan is the fourth deliverable of Work package 5 – Dissemination and institutional exploitation - Synergies with other projects, with Gov2u as leader, following: Month 1 – D5.1 Project presentation, Month 2 – D5.2 Promotional material: leaflet, template for presentations, press releases, advertisements to the everyday press, Month 3 – D5.3 Website, Collaborative Environment, Month 6 – Launch event. Information included in the plan is interrelated with all WP5 deliverables and more or less linked to all other work-packages.

The plan's usefulness and relevance to WP5 tasks can be outlined specifically as:

- Task 5.1: Wide-scale Participation of the Public: The focus of this project is mainly on citizens and politicians. It is important for the overall success of the project to attract a large amount of users. Thus, extensive marketing campaigns will be carried out. Not only internet campaigns and links will be used, but more importantly citizens will be addressed directly. The Demos@Work overarching objective is to facilitate European-wide discussion between elected representatives and civil society on emerging policy issues that have a potential impact on all countries within the European Union. Anticipated results: Envisioned No. of participants at the end of the trial are 50.000- 80.000. Our partners are well-experienced in conducting campaigns on EU affairs. We will be constantly working on embedding the platform into the system of decision-making in the EU and be responsible for the incorporation of decision-makers, policy-makers as well as both regional stakeholders and content-related specialists. Moreover, synergies with

other similar activities are envisaged. In a nutshell, a wide range of targeted marketing measures will be carried out in order to reach a high level of public participation.

- **Task 5.2: Public Demos@Work exhibition: Communication channels.** The Consortium will perform dissemination activities towards its Users Community: Set-up / maintain dissemination and institutional exploitation infrastructure and Promotional activities / Organization of workshops: Demos@Work will be promoted in Europe through presentations, participation in relevant international conferences and organization of at least two workshops/ communication events.
- **Task 5.3: Critical assessment.** Demos@Work is designed as a trial project that focuses on citizens and politicians and aims to create added value from the use of certain technologies. Of course, it will be vital to assess the feasibility of such an approach. Having gained deep insights as project partner in similar community-funded eParticipation projects, the project will be critically evaluated and lessons will be developed that can be learned from the trial. Furthermore, a small group of 3 independent experts who have worked in the eParticipation sector and are aware of the EU strategy in the field will evaluate Demos@Work deliverables from both a technological and sociological perspective. In other words they will assess and document benefits, drawbacks and critical success factors.

Communication and dissemination strategies concern and have an impact on all the work packages of the project, which is why partners should ideally keep these in mind and align their work e.g. drafting their deliverables, attending conferences, etc. accordingly with the communication strategy. The help of all partners is also needed in order to communicate and disseminate the project and its results successfully, to manage stakeholders and to create a positive reputation for the project and consortium.

1.5. Preparation contacts

Contact data from all partners that appear in the cover page as contributors and the responsible for the deliverable.

Responsible	Contributor
Gov2U Evika Karamagioli e-mail: evika@gov2u.org	Scytl Ben Fagg e-mail: ben.fagg@scytl.com
Contributor	Contributor
GFI Maria Perez Ortega e-mail: mportega@gfi.es	National Assembly of Lithuania Birute Leonaviciene e-mail: birute.leonaviciene@lrs.lt
Contributor	Contributor
Regional Parliament of Catalonia Ruben Lopez Vazquez e-mail: rlopezv@parlament.cat	NTUA Contact Spiros Mouzakis e-mail: smouzakis@epu.ntua.gr

sciences and seek to manage conflicts and build relationships with stakeholders and the public. In two-way processes, we will tend to avoid asymmetrical communication (wherein communicators use knowledge about their public to get them to act as the consortium members want) in favor of symmetrical communication (wherein knowledge about the public is used to negotiate win-win solutions for all parties). In the latter model, communicators take an ethical stand and seek to promote mutual understanding with key stakeholders and the public pushing for mutually beneficial, long term relationships.

Building trust is an important aspect of this and should be promoted by opting for tailored and personalized messages, providing balanced information from different media outlets as well as tapping varying sources of information (e.g. NGOs) and finally by promoting dialogue and transparency in processes.

III. SITUATIONAL ANALYSIS

A comprehensive situational analysis of eParticipation and e-Government and the position of Demos@Work therein should effectively address both the internal and external environments as relating to the project so as to better recognize its strengths and weaknesses as well as opportunities and risks. This analysis intends to define the strategic position of the project in, and to harmonize the dissemination strategy with, the environment.

III.1. Environmental Analysis: Macro environment

Currently in the European context of eGovernment the emphasis is shifting from making public services available online to delivering real results for citizens. eGovernment is considered not only as a new way of designing, organizing for and providing services to the citizens, but also crucially a novel approach in engaging and interacting with citizens (Blakemore 2006). It is becoming a vital tool in order to address the growing democratic deficit in Europe and face the lack of trust in the democratic process and the institutions managing the process by improving citizen participation.

eParticipation is a concept that goes beyond traditional concepts of digital democracy by focusing on civil society and citizen-citizen-communication as important aspects of democracy (Ahmed 2006). eParticipation is defined, as the use of ICTs to support information provision and “top-down” engagement, i.e. government-led initiatives, or “ground-up” efforts to empower citizens, civil society organisations and other democratically constituted groups to gain the support of their elected representatives.

‘eParticipation’ does not merely concern the digitalisation of existing planning- and decision-making processes; it is rather intended, with the assistance of information and communication technologies, “to develop new means of participation and to establish itself as part of a new administrative and decision-making culture.” eParticipation mainly stresses citizen-to citizen digital communication, and communication processes of and in nongovernmental civil society protest groups and movements (Macintosh 2004).

eParticipation involves both e-information (one way relationships where the government produces and delivers information to citizens) and e-consultation (two way relationships where citizens provide feedback to the government) as means to empower the political, socio-technological, and cultural capabilities of individuals giving them the possibility to involve and organize themselves in the information society (Demo-net 2006).

Summing up eParticipation begins with open and transparent communication between government and the citizen delivered in a way that is accessible to individuals meeting their increasing needs – ‘anytime, anyhow, anywhere’ and centres on multimedia webcasting supported by the inclusion of key contextual information and feedback facilities combined with other communication tools such as on-line consultation.

At local level, the most common situation is to add some web 2.0 tools (like a forum or a blog) to the official municipality portal, although some Councils have bet on using specially designed tools which offer a larger array of options and capabilities.

In the first situation there are hundreds of municipalities in Europe, especially in the countries with higher indicators on e-Governance. However, most of these cities are not leveraging the available e-participation tools, as they are not updated with new contents as frequently as required, and/or they are not employed/ taken into consideration in serious decision-making processes. Several times this is due to the difficult and time-consuming task of classifying the

comments provided by the citizens. Some exceptions to this rule could be Sheffield (UK) or Issy-les-Moulineaux (France).

In the second situation there are a few dozens of cities that have implemented special portals/tools for e-participation, typically for helping them to engage more people to their 'traditional' citizen participation processes. Normally, the cities using these special-purpose tools are totally committed to using them for all kind of decision-making processes, including their results as another input for the decision. However, they are still facing the cumbersome task of interpreting the open comments recorded by the citizens in tools such as forums or blogs. Some cities betting for this approach could be the city of Madrid (Spain) or the Catalan councils (64, in Spain) using the e-participation tool Gov2DemoSS under the Consensus project which is an online political platform that serves as a place of debate and opinion formation and allows the option of participating in municipality activity in order to complement the pre-existing democratic process.

Regarding the parliaments, almost all of them are using tools to become more transparent, such as recording and streaming the videos from the plenary meetings, providing access to the contact information of each MP, fostering the use of blogs by their MPs, allowing to access law proposals and meetings agenda/minutes, etc.

However, the legislation process is usually not supported efficiently, as semantically-rich, workflow-aware and participation-oriented systems are needed for such a task, going beyond the currently available content management technologies of Parliaments' web sites.

Although in the 2005 online eGovernment consultation, 65% of the respondents expect that eParticipation and eDemocracy can help to reduce democratic deficits (DG-Information Society & Media 2005) there is only a minority using ICTs for gathering citizens' feedback on different issues (typically law proposals), and/or for allowing them to propose new issues to be discussed.

In the first situation we could consider the Parliament of Catalonia (Spain), which since 2001 allows citizens to review law proposals and send comments on them to the sponsoring MPs; in the second situation we could mention the Parliament of Scotland, which allows citizens to start public petitions; the Parliament would consider for debate the most popular ones.

The Demos@Work platform will draw together these ICT-based tools with the aim of putting them to trial in a real-life implementation in specific legislative processes. We aim to draw on the project's results so as to enhance the participation of citizens with the goal of contributing towards better legislation. As stated in the Consortium Agreement (p.8), the proposed tool is directly linked to the eParticipation 2007 Work Programme in that we are proposing a trial project to test state of the art ICT-based tools in concrete legislative processes with the specific aim of enhancing the participation of citizens and contributing to better legislation.

By providing a specific solution that will involve actors from both civil society and public institutions we have as a scope to introduce a new relationship between politicians and citizens, to confront the perceived democratic deficit, to reconnect citizens with politics and finally to improve the complexity of decision-making processes.

III.2. Environmental Analysis: Microenvironment

Research was conducted in order to identify similar projects and trends in the EU. Theories, results and background information of relevance are useful to our project and should therefore be exploited, e.g. by creating synergies between Demos@Work and these projects.

Indicative projects are:

- eRepresentative (<http://www.erepresentative.org>) is a 24-month project aiming to investigate the potential impact of a “virtual elected representative’s desktop” to support the work of elected representatives at national, regional and local level by making legislative services more effective and more tailored to meet their individual requirements. Such an “eRepresentative” will allow personalised interaction with and integration of, relevant information for elected representatives to support their day-to-day committee work anytime, anywhere.
- DEMO_net (<http://www.demo-net.org>) is a 48-month project aiming at the promotion and integration of the technological and socio-technical excellence in eParticipation tools and methodologies, through a focussed and integrated research programme, which will build on the experience accumulated by leading European research organisations that have studied the underlying principles of eParticipation and actively worked with governments across Europe in applying and evaluating it.
- MOMENTUM (<http://www.ep-momentum.eu/>) is a Specific Support Action project funded under the European Commission’s eParticipation programme (eParticipation 2007/1). The main objective of MOMENTUM Project is to strengthen political, social, scientific, and technological excellence in eParticipation by integrating results and practices of relevant initiatives building upon the ICT research capacities of individuals and organizations spread across Europe.
- PEP-NET (<http://pep-net.eu/wordpress/>). The project aims to help overcome fragmentation and promote best practice by connecting established and experienced eParticipation players and networks throughout Europe as a critical first step. The objective of this project is to achieve critical mass for the establishment of a Pan European eParticipation Network (PEP-NET). Such a network will act as a repository and disseminator of good practice and exchange of experience, and be a visible resource for all interested parties across the European Union.

IV. DISSEMINATION AND EXPLOITATION OBJECTIVES

As stated earlier, the dissemination mission and objectives will be based on the general vision, mission and objectives of the project.

Drawing on this, we can say that:

The **dissemination mission** is to communicate and promote the methodology and findings of the project and develop a response mechanism between the consortium and the various stakeholders.

The **dissemination objectives** are the following:

- To communicate and promote the methodology and findings of the project among all the potential users and institutions at all levels (local, regional, national and supranational);
- To demonstrate the results of the Work Packages methodology, framework for a Pan European sustainable deployment;
- To undertake widespread promotion and dissemination of current work undertaken by the Working groups through promotion of the results and set-up of specific learning processes to collect feedback information;
- To work closely with the support action funded under the same Preparatory action so as to help collect and consolidate scientific results and disseminate them to all relevant institutions in the EU and to all interested civil society actors;
- Introduce the project to all stakeholders; Create awareness and understanding of the benefits of the initiative;
- Profile a coherent identity of the project to each and every one of the stakeholder groups;
- Make stakeholders aware of basic information regarding the project and activities, as well as how to get involved;
- Initiate active interaction with stakeholders and receive feedback and reactions about the project that will be used in media relations and in designing the dissemination plan;
- Inform stakeholders of the portal as an information resource;
- Provide assistance and collect feedback from stakeholders and provide partners with processed results;
- Carry out concrete work on each deliverable following the vision, mission and objectives set;
- Promote participation of relevant institutions and organisations (knowledge sharing etc);
- Help promote the project in conferences and other events;
- Focus from the start on establishing and maintaining a favourable reputation for the project and consortium;

The **exploitation objectives** are interrelated with the dissemination objectives, in the sense that they are highly dependent upon the level that the dissemination strategy has reached its goals. The exploitation marketing strategy will focus on the features that differentiate

Demos@Work from similar initiatives, that is to say the social and technological innovations that the project aims to bring.

Therefore, the exploitation objectives are the following:

- To promote partnerships;
- To launch joint research initiatives;
- To define the exploitable knowledge and its use, that is to say the knowledge that has a potential for industrial or commercial application in research activities or for developing, creating or marketing a product or process or for creating or providing a service.
- To generate market demand for the products or services that might be developed in the future.
- Establish and maintain a favourable reputation that can lead to competitive advantage.
- Each exploitable result should be published when the consortium is ready to publicise and has taken the appropriate measures to protect their IPR.

V. TARGETING STRATEGY

V.1. Stakeholders

A **stakeholder** is any group or individual that can affect or is affected by the achievement of Demos@Work’s objectives. They often have differing interests and are prone to put conflicting pressures on the project. Understanding stakeholder management facilitates the ability to manage conflicting demands. The consortium needs to attend a rich variety of claims and interests of stakeholder groups in the environment, yet at all times needs to profile a coherent identity of the project to each and every one of these groups. A wide range of persons and groups exist with legitimate interests in Demos@Work. Beyond their identification, recognizing and addressing their needs and interests will in turn enhance the performance of the project and secure its continued acceptance.

Generally speaking, the principal stakeholders of the project are:

- project partners
- directors involved in the project
- employees in the participating organizations
- the European Commission
- national, regional, local government officials
- democratic governments
- public authorities
- citizens
- businesses/service providers
- industry
- potential partners
- media
- NGOs
- activists
- academics
- researchers
- scientists
- health organizations
- institutions related to smoking

V.2. Targeting Actions

Following the dissemination mission and objectives, several actions have been taken so far to target the various stakeholders. The actions have to do with the external environment and with the internal one (internal communications for winning over the employees of the organizations that participate in the project).

V.2.1. Detailed Listing of Actions Taken per Task

The following tables list the actions taken per task:

Task 5.1: Wide-scale Participation of the Public**Description of the work performed**

This task includes all communication activities in order to attract the wider possible attention of the public and the involvement of stakeholders – information public authorities – interactions with them on possible implementation of the project in other areas too:

- Publicity of the project among Members of the Parliaments involved in the project.
- Publicity of the project among the constituencies of the Parliaments involved in the project.
- In parallel with Task 5.2, networking activities, presentations in conferences, press releases, creation of the project logo, brochure design etc provide the necessary media to start the definition of extensive marketing campaigns that will be carried out.
- A generic project presentation, leaflet, templates for presentations, press releases and advertisements to the everyday press, all released under this task, are part of the initial marketing campaigns.

Deviations from the plans, reasons and corrective actions if applicable

None

Task 5.2: Public Demos@Work exhibition: Communication channels**Description of the work performed**

In order to open communication channels for the project the dissemination leader, Gov2u, has performed the following work:

- Creation of the website
- Creation of a logo for the project
- Creation of Leaflet and template for presentations
- Provision of collaborative environment
- Creation and distribution of press release in diverse stakeholders and the everyday press
- Registration of the project in the epractice portal
- Preparation of paper to be submitted in scientific Journals
- Participation in Momentum activities
- Creation and distribution of newsletter
- Participation in scientific events where the project objectives and progress is presented
- Organization of workshops
- Creation of database of volunteers to participate in the discussions (citizens, NGOs and other stakeholders)

Deviations from the plans, reasons and corrective actions if applicable

None

Task 5.3: Critical assessment
<p>Description of the work performed</p> <p>Background work for the definition of methodology for the set up of trials and the monitoring of their implementation</p> <p>Background work for the definition of methodology for the set up of trials and the monitoring of their implementation</p> <p>Review of EU standards on eParticipation best practices</p> <p>Draft of evaluation data and schedule of contacts with implementing authorities</p>
<p>Deviations from the plans, reasons and corrective actions if applicable</p> <p>None</p>

Table 1 – List of actions taken per task

D#	Deliverable Name	Due Date	Delivered (Y/N)
D5.1	Project presentation	M1	Y
D5.2	Promotional material: leaflet, template for presentations, press releases, advertisements to the everyday press	M2	Y
D5.3	Website, Collaborative Environment	M3	Y
	Launch event	M6	In process

Table 2 - Deliverables to Date

V.2.2. Detailed Listing of Actions Taken per Partner

V.2.2.a. Gov2u

Planned/ actual dates and venue	Description of the activity
January 2008	A website for the project was created www.demosatwork.org
January 2008	A project presentation was published on Gov2u website http://www.gov2u.org/index.php?option=com_content&view=article&id=57&Itemid=72
January- February	Mailing to MPs introducing the project and inviting them to participate.
February 1-6, 2009 - Cancun, Mexico	Preparation of research paper on the project submitted for the Third International Conference on Digital Society. The paper was accepted
February 15, 2008	The project was presented in the Gov2u online Newsletter- Volume 10 (this newsletter has almost 700 subscribers from Greece and other European countries) http://www.gov2u.org/index.php?option=com_content&view=article&id=70

February 19, 2008	An article about the project was published on DGCommunities website which is a collaborative space for professionals working to reduce poverty and promote sustainable development worldwide http://culture.developmentgateway.org/Content-item-view.10976+M53d9b10f66e.0.html
February 20, 2008	An article about the project was published on EUROPEAN NEWS BULLETIN 229: 15-21 February 2008, produced by the European Network for Smoking Prevention (ENSP) http://www.ensp.org/files/enb229.pdf
February 22, 2008	A press release for launching the project was submitted to more than 90 media institutions, public authorities, hospitals and NGOs active in the field of public health from Europe. The press release was published on the website of The International Union Against Cancer (UICC) is the leading international non-governmental organization dedicated exclusively to the global control of cancer . http://www.uicc.org/index.php?Itemid=406&id=16068&option=com_content&task=view
February 22, 2008	The project was registered as e-practice case at the ePractice.eu portal http://www.epractice.eu/index.php?page=search&q=demosatwork&go.x=5&go.y=8
February 28, 2008	An article about the project was published at the news section of Citizen In Deed website (Έργο Πολιτών). Citizens in Deed is a Greek Network of NGOs http://www.ergopoliton.gr/oldnews/2008-02-news-gr.pdf (pag 112)
March 31, 2008	A presentation of the project was published on the MOMENTUM website http://www.ep-momentum.eu/eParticipationProjects/DemosWork/tabid/68/Default.aspx
27 and 28 March, 2008	Mr Vasilis Koulolias, Executive Director of Gov2u, presented the project in 10th EPRI as well as the UNITAR training seminar on eDemocracy that took place in Bilbao, Basque County during April 2008.
May 20, 2008	The project was presented within the Information Day on the eParticipation Call for Proposals 2008 that was held in Brussels http://ec.europa.eu/information_society/activities/egovernment/docs/information_day_2008/momentum_infoday_200508_final-v3.ppt#290,13,eParticipation projects 2006/2007
April 5, 2008	An article about the project was published on the website called: eGovblog-The Future of Governments http://www.egovblog.com/2008/04/05/european-wide-discussion-on-the-harmful-effects-of-smoking/
April 10, 2008	A press release was submitted to more than 120 research centers, hospitals, public health departments/institutions, NGOs that are active in the public health from Europe
April 11, 2008	An article about the project was published in the Bulletin produced by ASH Scotland (ASH Scotland is the leading charity campaigning for effective tobacco control legislation in Scotland)

	http://www.ashscotland.org.uk/ash/files/Bulletin%2011.04.08.doc
May 13, 2008	The project was presented in the Gov2u online Newsletter- Volume 11 http://www.gov2u.org/index.php?option=com_content&view=article&id=84
June 30, 2008	Creation and distribution of the first newsletter of the Demos@Work project to more than 500 recipients from academia, public authorities, public health sector, civil society all around Europe)
	Preparation in collaboration with GFI for the participation on the 1st eParticipation Projects Concertation Meeting Scheduled for 10 July 2008
July 10, 2008	The project was presented at the 1st eParticipation Projects Concertation Meeting organised within the MOMENTUM project. The purpose of the meeting was to foster collaboration between the eParticipation projects. http://www.ep-momentum.eu/LinkClick.aspx?fileticket=XrkXRp8VTeo%3d&tabid=88&mid=489
September 3, 2008	The project was presented in the 7th eGov 2008 Conference, at the "eParticipation Research Projects: From Theory to Practice" Workshop. The workshop took place in Turin, Italy September the 3rd , in the framework of the 2008 DEXA event. http://www.demosatwork.org/publications/eGOV2008_eParticipationWorkshop_Abstacts.pdf
September 29-30, 2008	The project was presented in the MOMENTUM workshop in the framework of the EDem2008 conference that took place in the Danube University Krems (Austria) from 29 to 30 September 2008. http://www.donau-uni.ac.at/imperia/md/content/departement/gpa/verwaltung/egovernmentkonferenz/edem-duk_conference_programme.pdf
October 14, 2008	A project update was presented in the Gov2u online Newsletter- Volume 12 http://www.gov2u.org/index.php?option=com_content&view=article&id=87
	The project was presented by other NGOs and institutions on their websites: the FEED project http://www.feed-project.eu/Default.aspx?page=feedcommunity eCentres (Euro-Cluster pro-Information Society Open Technologies) http://ecentres.net/node/1052 Europäische Computer Führerschein http://www.ecdl.at/themen/news/2008/themen0803.html Anthropos http://www.anthropos.gr/default.asp
	A presentation about the project was published in the "CIVIL SOCIETY" magazine produced by The Citizens' Union PAREMVASSI- Greece
	Collaboration with Mike Newlands ESN Journalist writing a story on the demos@work project for DG INFOSO's PPM (phoenix project management)
	Preparation of Demos@Work page within the Parliament websites

Table 3 - Actions taken by Gov2u

V.2.2.b. Scytl

Planned/actual dates and venue	Description of the activity
February 2008. Blackpool. UK.	AEA. Scytl attended the Association of Electoral Administrator annual conference and included Demos@Work as part of their presentation to council members attending the event.
February 2008. Scytl's website	Information about the project was published on Scytl's website which has a large amount of traffic from public administration worldwide.
March 2008.	Contact and follow up of the French Ministry for Higher Education and Research's interest in Demos@Work. Submitted Demos@Work for "Paris-European City of Sciences" organized in Paris by the Ministry for Higher Education and Research.
May – July 2008	<ul style="list-style-type: none"> ▪ Contact and follow up of the French Ministry for Higher Education and Research's interest in Demos@Work. ▪ Submitted Demos@Work for "Paris-European City of Sciences" organized in Paris by the Ministry for Higher Education and Research. ▪ Demos@Work was short listed and selected to participate in the "Paris-European City of Sciences". ▪ Attendance to meetings with the Ministry for Higher Education and Research in order to further promote and define the participation of Demos@Work in the Paris event.
May 2008. Niza. France	8e Assises Nationales des TIC du secteur public. While attending this event Scytl presented Demos@Work to the participants.
September 2008. Constanta. Romania.	ACEEEO. Scytl attended the 17th Annual Conference of the Association of European Election Officials and presented Demos@Work to the participants along with a number of other projects Scytl is currently working on.

Table 4 - Actions taken by Scytl

V.2.2.c. GFI

Planned/actual dates and venue	Description of the activity
Demos@Work Press release. February 2008	Press release translated into Spanish. Launched to more than 50 different media in Spain.
Demos@Work in GFI webpage and intranet. March 2008	Demos@Work was included in the company webpage, introduced in the newsletters and a link to the project webpage is inserted into the intranet
EPMA Prague, 23-25 th April	Embedded into an specific eGovernment workshop Demos@Work was introduced to the audience as part of the new list of eGovernment related projects funded by the EC

World eDemocracy Forum, Issy Les-Moulineaux, 16/17 October 2008	Presentation of the Demos@Work project. Explanation of the project objectives, expected results and technical platform demo presentation
European Parliament, Brussels, 12 December 2008	GFI, Gov2u Meeting with 2 people from the IT department of the European Parliament for introducing them the project. Proposal for collaboration of MEP to the open discussions at the European level

Table 5 - Actions taken by GFI

V.2.2.d. SEIMAS

Planned/actual dates and venue	Description of the activity
25-02-2008 – 31-03-2008	Project "DemosatWork" was presented to MPs. Individual meetings
March 2009	Briefing about the project, involvement. Individual meetings
Middle of 2009	Publication in monthly issue "Parliamentary Mirror".
October 2009	ECPRD-ICT meeting in Madrid. Presentation

Table 6 - Actions taken by SEIMAS

V.2.2.e. PARLCAT

Planned/actual dates and venue	Description of the activity
Ongoing	Page in the Parliament's webpage with a description of the project
Ongoing	Preparation of a presentation to MPs introducing the project and inviting them to participate.
During December 2008	Several meetings with Committee clerks and Committee spokespersons and the President of the Parliament during which the project was presented
During December 2008	Several meetings with Committee clerks and Committee spokespersons to plan the work of the Committee within the project
16-12-2008	Demonstration of the project to Committee spokespersons
17-12-2008	Notification to the Documentation Area to involve them in the project

Table 7 - Actions taken by PARLCAT

Other activities from all partners:

- Local dissemination from all partners (e.g. press releases)

V.3. Communications

V.3.1. Internal Communications

Internal communications is about winning over the employees of the organizations that participate in the project. The goals for effective internal communications is to encourage participation, create a sense that all partners are important assets, increase partner understanding of the project, improve morale and foster goodwill. Internal communications should not be limited to simply providing information to partners about Demos@Work. The portal-collaborative environment can prove a useful tool in this direction if used productively.

We frequently therefore ask all partners to do the following:

- Visit the portal at www.demosatwork.org;
- Evaluate portal: We value partners' comments and suggestions on the site;
- Inform Gov2u about Events: Keep us informed of events that are relevant to the project in which you are participating, or that you are organizing, by sending us an email to info@gov2u.org.
- Send us press clippings: Any feedback from media, citizens or other stakeholders is useful to assure that the right message is coming across and that all questions are answered. We therefore ask partners to send us any relevant articles/pieces.
- Participate: Partners should actively participate in the portal;
- Inform Gov2u of relevant projects: We would like to receive information on any actions, projects or public initiatives relevant to the Demos@Work project.

V.3.2. Guidelines for Communications at National Levels

Partners should address people in their national or local settings and connect with citizens by 'going local'.

These are a few guidelines for dealing with the media:

- Respect the dissemination objectives;
- Use the right message: make sure it can be understood by your target audience and that it takes into account the information needs of the various groups you wish to reach;
- The receiver is the destination of the message. The receiver interprets the message according to his or her own perspective, knowledge, and logic;
- Feedback: communication is not a one-way process; we send a message to someone and that person reacts to the message received;
- Listening to citizens: take their views and concerns into account;
- A relationship of trust based on mutual respect should be established with journalists: keep them informed when you have genuine news to impart;
- Be proactive: Go to journalists and anticipate their needs by drawing their attention to key events and developments of particular interest;
- Be a conduit: When you are not able answer journalists' questions, try to refer them to someone in the project group who can;

- Monitor the coverage obtained: Collect press clippings/transcriptions and send them to us;
- Take the initiative. Send marketing material to journalists;
- Look for relative events in your country and try to participate (do not forget to inform us);
- Write articles;
- Make sure the Demos@Work site is linked to the sites of the relative public bodies in your country;
- Profile a coherent identity: Use the logo created;
- When giving a spoken presentation to a mixed and predominantly non-specialized audience, keep the presentation clear, simple and to the point;
- Put out press releases, keeping them short and highly effective;
- Clearly state the “Who, What, Where, When and Why” as well as the benefits and relevance for citizens, businesses and administrations;
- Use plain spoken language that most people can comprehend without further explanation;
- Send the press releases to us.

The visibility of our project depends on how we promote it. Therefore, it is better for partners to submit texts and presentations for approval before issuing, to provide Gov2u with regular updates and inform us about your publications.

VI. FUTURE ACTIONS

VI.1. Foreseen Actions

First of all, drawing on the DoW, roles and responsibilities of WP5 partners were defined according to the tasks and the deliverables.

The following general actions per task will be taken towards meeting the communication and dissemination objectives:

Task 5.1: Wide-scale Participation of the Public

- Incorporation of decision-makers, policy-makers as well as both regional stakeholders and content-related specialists in the platform;
- Internet campaigns and links will be used, but more importantly citizens will be addressed directly;
- Synergies with other similar activities: Organization and participation of Gov2u and GFI in events such as meeting in the EU Parliament, cooperation with Momentum, PEP-NET and epractice.eu.

Task 5.2: Public Demos@Work exhibition: Communication channels

- Set-up / maintain dissemination and institutional exploitation infrastructure:
 - The Project presentation will be updated;
 - Portal/collaborative environment: Gather suggestions for enhancing the current Demos@Work Portal/collaborative environment.
- Promotional activities: Preparation and participation to major events/workshops/conferences, Permanent search for events that can be used to promote Demos@Work, Continue the widespread promotion of the project objectives and results;
 - Workshops and thematic seminars
 - Networking
 - Publications and press releases
 - Conferences

Task 5.3: Critical assessment

- Finalization of assessment criteria and methodology: Cooperation with a small group of 3 independent experts who have worked in the eParticipation sector and are aware of the EU strategy in the field and that will evaluate Demos@Work deliverables from both a technological and sociological perspective.

VI.2. Cooperation with other projects

The following cooperation with other projects, programmes, working groups, initiatives, etc. have been taken so far:

Project Name	Description of Cooperation Activity
epractice.eu	Registration of the project Use ePractice communication channels for dissemination of information
Momentum	Participation in events coordinated by momentum Distribution of leaflets via momentum
PEP-NET	Participation in events coordinated by PEP-NET Distribution information on Pep net via our network and vice versa

Table 8 - Cooperation with other projects

Please note that the end user questionnaire created by Momentum is available in the hope page of the Demos@Work website.

Common actions, contact and cooperation will continue to be taken with other projects, programmes, working groups, initiatives in order to generate a stronger sense of 'community' as well as to encourage collaboration and greater knowledge sharing among other projects.

More specifically, future actions regarding other projects, programmes, working groups, initiatives include the following:

- Continue collaboration with epractice.eu, Momentum and PEP-NET.
- Exchange (non sensitive) information and knowledge regarding the description of work, the results of each project and its respective dissemination roadmap;
- Organize Events with the participation of European Commission representatives and stakeholders for presentation of results and exchange of practices, ideas, problems and lessons learnt;
- Identify key experts from the aforementioned projects, stakeholders and decision-making institutions; maintain a list of contacts, make it available through the portal, and co-organize more events and activities.
- Organize more common workshops on relevant topics with the participation of external experts for consultation and transfer of know-how;
- Identify key dissemination opportunities.

VI.3. Portal/ Collaborative environment

Site

Special attention should be paid at the story telling section of Demos@Work site where people can post their short story, start a blog, read other blogs, read other stories. Regular updates are made to the relevant sections of the Demos@Work portal so as to keep content at all times fresh, informative and up to date. Nevertheless, changes are underway to redesign various areas of the site to make it more user-friendly and logical so as to increase participation, such as the following:

- We will seek to link the portal to all relevant sites and directories;
- We will directly request knowledgeable stakeholders to participate in specific forums which fall under their areas of expertise;

- We will regularly ask users for their opinions and feedback on the content and usability of the site. All recommendations are welcomed and taken into consideration.

As you can see from the site statistics (see Annex 1) the Demos@Work site for the time period from March 5, 2008 to December 15, 2008 has 35, 712 visits from 68 countries/territories. Most visitors come from Italy, Germany, France, Switzerland, Spain, the Netherlands, Belgium, Portugal, UK and Greece. Most visitors visited the site during August and September. Traffic is mainly direct, which shows that we should pay more attention on search engines and links to other sites.

Increasing portal traffic for both the informational portal as well as the two other portals

Recognizing that the project website/portal is an important resource in disseminating information about the project, facilitating collaboration amongst partners, and bringing together a diverse and scattered community of interest around the project's activities, we have foreseen the following activities to improve its usability and features, and to market it for increased traffic and searchability. The goal is to make the portal a true collaborative environment.

Website Analytics

Portal analytics provide a source of valuable data on hit rates and visiting patterns (e.g. number of individual visitors, from where traffic is driven, time spent on the site, etc.) that can give us useful insight into our audience, where to focus marketing, and popular features. It can also help us review performance, correct shortfalls and plan a more successful online marketing strategy.

We are already performing and stepping up tasks to improve traffic to the site, including:

- Researching the market to be up to date with competitors and similar initiatives;
- Improving content to be relevant and rich in keywords density;
- Enriching and expanding metatags;
- Enhancing Search Engine Marketing parameters such as keyword density, internal/external linking, indexed, quality titles, headers and images, etc.;
- Improving visitor satisfaction by improving site layout, design and navigation, reducing complexity, improving search facilities, conversion process, site load time, dedicated host, etc.

As an ongoing process, we are always asking users for their opinions and feedback on the content and usability of the site. All recommendations are welcomed and taken into consideration. Since feedback has been sparse, we will make a point of prompting users for their feedback.

Quality Portal Layout and Design

Our aim when designing the portal was for the homepage to act as a shop-window of content inside the site so as to be user-friendly and logical. This means that all important sections are highlighted on the homepage. Our intention was for the portal design to be attractive and inviting and maintain consistency in look, feel and design by keeping colours and themes constant throughout. Information will be consistently updated to reflect the newest and most important content/features.

Improving Collaborative Environment and Motivating Participation

We will take a more proactive approach to the forum areas of the site by:

- Posting relevant threads more frequently and responding daily to any questions posed;
- Improving forum titles to motivate response;
- Directly requesting knowledgeable partners to participate and moderate specific forums which fall in their area of expertise;
- Regularly posting new and relevant topics supported by necessary information and documentation.

Add interesting links to the portal

Step up Public Relations (PR)

It is essential to increase coverage of the project and the site. We will therefore:

- Continue to approach online and traditional media with information and updates on the site by submitting articles and press releases on a regular basis;
- Target industry publications, governmental portals and EU news resources more aggressively with news and information on the project and website;
- Promote more actively linkages with other sites to improve search engine rankings and hit rates;
- Advertise the URL of the site in all marketing materials (communications, business cards, leaflets, presentations) and articles that we publish.
- Encourage the community of interest to register to the website and to subscribe to the newsletter.

Newsletter

The newsletter is published on a 6 months basis with teasers or lead-ins. The newsletter will include all relevant tools for sharing, e.g. Email to a friend;

Listing the Portal in All Relevant Directories

The portal will be submitted to all the major web directories (Google, Yahoo!, MSN etc). This will generate traffic directly from the directories themselves and will also help to improve link popularity.

Collaboration with epractice.eu

A good link building strategy is to comment or participate in discussions or content on other related websites and write articles on the project in the ePractice Journal. We have already started working in this direction.

Rewarding helpful and regular users by developing a rating system

We are considering developing a rating (award) system for partners based on project related social groups wherein users win points and gain stature by participating more regularly.

Social networking tools

We will also explore the potential of ICT social networking tools (Twitter, Facebook, Youtube).

VI.4. Conferences

We will continue the widespread promotion of the project objectives and results by participation to major events/workshops/conferences. We are continuously searching for eGovernment and eHealth events that can be used to promote Demos@Work. For this reason, we are going to create an excel document and circulate it via email to all partners, in which each partner can add events, complete the events s/he is planning to attend or speak about Demos@Work.

Indicative events that will be included in the list include:

- Consultation on ICT for Governance & Policy Modelling: 21 January 2009 | Hungary
- FP7 - ICT Proposers' Day 2009: 22 January 2009 | Hungary
- ICT and the Catalan public administrations II: 22 January 2009 | Spain
- IADIS e-Society 2009: 25 - 28 February 2009 | Spain
- GSDI 11th World Conference: 15 - 19 June 2009 | Netherlands
- ECEG 2009: 29 - 30 June 2009 | United Kingdom
- Eighth international EGOV conference 2009: 30 August - 2 September 2009 | Austria

eHealth events (indicative):

- HealthInf 2009: 14 - 17 January 2009 | Porto, Portugal
- eHealth2009: 18 - 20 February 2009 | Prague, Czech Republic
- World Health Care Congress Europe 2009: 13 - 14 May 2009 | Brussels, Belgium

VI.5. Networking

The Demos@Work consortium has an extensive international, national and regional network based on its members that include officials from regional and national elected assemblies, technology and academic partners as well as NGOs. This network will be leveraged to ensure wide dissemination of the project objectives, to ensure relevant participation at dissemination workshops and other events. Not only MP will be accessed but also NGOs and INGOs (European Economic and Social Committee, Council of Europe, UNESCO, WHO). The consortium consists of a specialist academic institution that already implement an eParticipation project, the Lex-is project, industrial partners already involved in several relevant IST EU co-funded projects, such as the eRepresentative, who have credibility and knowledge in the eParticipation /eDemocracy domain and national and regional elected assemblies also involved in similar initiatives. This mix of stakeholders that will closely work with representatives from the European Parliament as well as independent experts internationally recognized for their experience on eDemocracy issues will ensure that relevant stakeholders beyond the consortium are aware of this initiative and its results.

Effective networking is about building relationships over time that can lead to mutual understanding and trust. Developing a reliable and effective network takes time. Trust in the outcome of the project, as well as sustainability beyond the project timeline require that we pay attention to rallying these varied stakeholders, so as to create and sustain a fully-fledged community of interest.

Our step by step approach for these groups can be summarized as:

1. Introducing the project to all stakeholders and making these groups aware of all relevant information regarding Demos@Work through the portal and through other online and offline project dissemination efforts;
2. Creating initial interaction with these stakeholders and receiving reactions about the project (outcomes will be used in media relations and in updating the dissemination plan);
3. Promoting their active participation in the portal and in all related activities (such as findings, public deliverables, etc);
4. Aligning with best practice initiatives and professional organizations (such as epractice.eu for exchange of best practice);
5. Feeding back their comments to the Consortium.

Our general aims related to these stakeholders are to:

- Create a positive reputation for the project;
- Stay in a continuous contact with stakeholders;
- Encourage their feedback and participation;
- Build lasting relationships with these stakeholder groups.

The primary objective is to engage stakeholders so as to **promote mutual understanding** of the benefits that Demos@Work will bring to eGovernment and eParticipation. The issue of standardization is especially of interest to industrial stakeholders who will want to stay abreast of the results. We believe that working together, as opposed to in competition, with industrial stakeholders will benefit the long-term sustainability and value of the project.

- **Winning trust and acceptance:** It is important that we gain the support of stakeholders in our efforts. They should be made aware of the ways in which Demos@Work will contribute to eGovernment and eParticipation;
- **Promote Best Practice and Innovation:** Sustainability of the results of Demos@Work requires close collaboration with relevant specialist stakeholders throughout the process for the realization of improved services and ongoing innovation. We believe that they can assist us filter through the emerging technologies and identify those that should be prioritized for the benefit of citizens;
- **Ensure a “linked approach”:** We need to encourage stakeholders to support and promote better integrated solutions that address the “linked” character of our project.
- **Encourage participation:** Promote active participation of stakeholders in the portal and in all related activities for mutual benefit and knowledge-sharing, receiving useful feedback from practitioners, and establishing a collaborative relationship for future exploitation.

In this way, we hope to continue to exploit the project with the help of stakeholders beyond its duration. We aim to achieve this in the following way:

- **Build quality relationships:** In order to deepen networking relationships we should sometimes go beyond the normal business interactions and invite stakeholders to appropriate functions so as to get to know these key people outside of the business environment whenever possible.

- **Share information with them:** Share pertinent information with these groups and invite them to meetings and workshops that will position them favourably with others they need to get to know. We aim to get to the point where these stakeholders know we always have something to give them. This will be done through meetings, presentations and direct contact (emails) where we will:
 - Ask them to provide us their views and recommendations with respect to our deliverables both online and offline
 - Suggest for them to visit the portal so as to gain more privileges
 - Tell them to send us their articles and publications
 - Send them our newsletter
 - Participate in the forums and surveys of the portal
 - Request them to recommend our portal
 - Be prompt in responding to their queries
- **Plan Future Workshops:** As mentioned above, in the planning of future workshops we will follow the following steps:
 - Create a detailed plan regarding the workshop and circulate through email to all partners;
 - Keep detailed documentation regarding stakeholders who were invited, who replied, who expressed an interest to attend and those who actually participated;
 - Keep the contact details of all stakeholders that attend the workshop for future feedback and communication;
 - Inform all partners via email regarding the stakeholders that attended the workshop;
 - Upload the videos of the workshop to the portal.

Evaluation of the Workshops: In order to evaluate future workshops, issues and risks should be defined before the event; agreement reached on the respective roles (accountability, responsibility), acceptance criteria and timing for each step; and the activities defined accordingly.

The goals of the future workshops should be in line with the general dissemination objectives, which in turn, are in line with the general objectives of the project.

- **First workshop “Reconnecting citizens with politics and policy making, Assessing the first results from the Demos@Work project”:** The first results from the Demos@Work project will be presented at the first workshop “Reconnecting citizens with politics and policy making, Assessing the first results from the Demos@Work project” - being held on the 22nd of April in Prague, Czech Republic during the 7th Eastern European e|Gov Days: eGovernment & eBusiness Ecosystem & eJustice (April 22 - 24, 2009). We have decided to organize it at that period because of the fact that the event will be held under the Czech EU presidency. Therefore, the event is likely to gain important visibility and an important number of stakeholders are expected to participate. For the organization of the workshop the cooperation with MOMENTUM, Pep-Net and ePractice is foreseen. The aim of the workshop is to showcase practical achievements in

the eParticipation area and to reconnect citizens with politics and policy making. In the framework of the workshop we will bring together researchers, international organization representatives, as well as representatives from national parliaments and regional elected assemblies in order to share their experiences with eParticipation tools and to discuss the current challenges of electronic Participation. A central part of the workshop will be dedicated to giving real-life demonstrations and cases analyses, accompanied by additional relevant contributions from policy-makers and MPs. The platform created for the Demos@Work project aims to address the issue of citizen disengagement from decision making processes, strengthen the EU fight against tobacco use, improve the quality of services provided to citizens, facilitate the work of MPs and increase awareness amongst citizens of the activities of the EU Parliament. Demos@Work is an innovative Web 2.0 portal that promotes representative and transparent governance by granting the public access to policy-making proceedings through the use of ICT. Visualization tools and semantic annotation techniques are tested for the first time in a live legal environment. Demos@Work is co-financed under the 2007 eParticipation call by the European Commission. Aiming at demonstrating solid research results, accumulated implementation experience and going beyond theoretical approaches, the workshop topics include the following:

- Electronic participation systems at local, national, regional or international level
- Processes for engaging MPs
- Approaches for enhancing the participation of civil society in the decision process
- Legislation-oriented eParticipation systems, involving NGO's and representative bodies
- Argument visualization and semantic annotation techniques

The target audience includes:

- eParticipation Research Project Members
- European Commission officials
- Representatives of industry and academia
- National Government and Local Administration officers interested in cutting-edge advancements in the research of electronic participation

Duration: 2 hours

Place: Praha, Hybernská 18

VII. LIST OF STAKEHOLDERS

The list of stakeholders given here is indicative. They were chosen based on the objectives of the community, which are to promote mutual understanding of the benefits of Demos@Work, to share knowledge and so on (please see below).

- European Commission
 - EU Research Directorate General. <http://ec.europa.eu/research/index.cfm>
 - EU Joint Research Centre. <http://ec.europa.eu/dgs/jrc/index.cfm>
 - EU Science & Research Commissioner Janez Potočnik. http://ec.europa.eu/commission_barroso/potocnik/indexfl_en.htm
 - EU Information Society & Media Directorate General. http://ec.europa.eu/dgs/information_society/index_en.htm
 - EU Information Society & Media Commissioner Viviane Reding. http://ec.europa.eu/commission_barroso/reding/index_en.htm
 - EU Commission DG Public health. http://ec.europa.eu/health/index_en.htm
 - Directorate-General for Informatics (DIGIT). http://ec.europa.eu/dgs/informatics/index_en.htm
- National, regional, local government officials of non- European countries
- Media. Indicative list:
 - research*eu results supplement http://cordis.europa.eu/news/research-eu/supplements_en.html
 - EU Observer, <http://www.csipiemonte.it/home.shtml>
 - European IT Observatory, <http://www.eito.com/>
 - Inter-IT, <http://www.ndparking.com/inter-it.com>
 - Journal of Information, Law and technology, <http://www2.warwick.ac.uk/fac/soc/law/elj/jilt/>
 - Technology Innovation Information, <http://www.tii.org/>
 - EPIC Alert (US), <http://epic.org/alert/>
 - CISPIemonte, <http://www.csipiemonte.it/home.shtml>
 - egovernment Bulletin, <http://www.headstar.com/egb/>
 - EuroActiv, <http://www.euractiv.com/>
 - Eubusiness, <http://www.eubusiness.com/>
 - Synergy <http://ec.europa.eu/idabc/en/chapter/5584>
 - CORDIS focus http://cordis.europa.eu/news/research-eu/archives_en.html

- NGOs, activists
- Academics, researchers. Studies, reports:
 - Study on Future Technology Needs for Future eGovernment Services. http://ec.europa.eu/information_society/activities/egovernment/studies/index_en.htm#future_technology#future_technology
 - Bringing together and accelerating eGovernment research in EU. http://ec.europa.eu/information_society/activities/egovernment/studies/index_en.htm#accelerating#accelerating
 - Secure eGovernment services. http://ec.europa.eu/information_society/activities/egovernment/studies/index_en.htm#secure_egov#secure_egov
 - Organisational change for citizen-centric eGovernment. http://ec.europa.eu/information_society/activities/egovernment/studies/index_en.htm#citizen-centric#citizen-centric
 - Innovative and adaptive pan-European services for the citizens in 2010 and beyond. http://ec.europa.eu/information_society/activities/egovernment/studies/index_en.htm#adaptive#adaptive
- International organizations. Indicative list:
 - DigitalGovernance.org Initiative - building accountable and democratic governance institutions using Information and Communications Technology (ICT). <http://216.197.119.113/artman/publish/index1.shtml>
 - eGovernment handbook of the Center for Democracy and Technology and infoDev. <http://www.cdt.org/egov/handbook/>
 - GOL-IN Government Online International Network. <http://governments-online.org/>
 - Governments online. <http://governments-online.org/>
 - OECD Public Management Programme (PUMA). http://www.oecd.org/document/27/0,3343,en_2649_33735_1814555_1_1_1_1,00.html
 - The International Council for Information Technology in Government Administration. <http://www.ica-it.org/>
 - UNPAN (United Nations Online Network in Public Administration and Finance) on eGovernment. <http://www.unpan.org/egovernment.asp>
 - World Bank Public Sector. www.worldbank.org/publicsector
- Citizens. We should not only consider the technical aspects of Demos@Work, but we should give the project a more social perspective as well. In this direction, users should be consulted. A specific data base with volunteers from both Catalonia and Lithuania is drafted and specific invitations will be sent for participation in the discussions as well as regular updates in the project.
- Institutions related to smoking. Indicative list:

- European Union of Non-smokers – EUNS. <http://www.cnct.org/>
- TFI - Tobacco Free Initiative. <http://www.who.int/tobacco/en/>
- WHO - IARC - International Agency for Research on Cancer. <http://www.iarc.fr/>
- WHO - PAHO - Pan American Health Organisation. <http://devserver.paho.org/>
- WHO - Regional Office for Europe. <http://www.euro.who.int/>
- UICC - International Union Against Cancer. <http://www.uicc.org/>
- IUHPE - International Union for Health Promotion and Education. <http://www.iuhpe.org/>
- European Commission DG Health and Consumer Protection (SANCO). http://ec.europa.eu/health-eu/index_en.htm
- European Union of Non-Smokers - Union européenne des non-fumeurs. <http://www.cnct.org/>
- Networks regarding smoking. Indicative list:
 - ENSP European Network for Smoking Prevention
 - European Network on Young People and Tobacco – ENYPAT
 - International Network of Women Against Tobacco - Europe – INWAT
 - European Network of Quitlines – ENQ
 - GLOBALink – The International Tobacco-Control Network
 - INGCAT - The International Non Governmental Coalition Against Tobacco
 - Society of Environmental Toxicology and Chemistry
 - EuroHealthNet
 - European Network for Smoke-Free Hospitals
 - European Network for Workplace Health Promotion
 - European Network of Health Promoting Schools
 - European Network on Young People and Tobacco (ENYPAT)
 - European Public Health Alliance (EPHA)
- Other initiatives. Indicative list:
 - Tobacco Fact File
 - European Smokefree Class Competition
 - BBS - Tobacco. org - Tobacco Bulletin Board System
 - Smoke Free Movies
 - Society for Research on Nicotine and Tobacco

- FCA - Framework Convention Alliance
- GLOBALink – TobaccoPedia
- Doctors and Tobacco – Tobacco Control Resource Centre
- HELP - For a life without tobacco
- Public Health Executive Agency
- Action on smoking and health

Please see Annex 2 and 3 for stakeholders from Lithuania and Spain that we have contacted so far.

VIII. RISKS

Risk	Mitigation actions	Classification	
		Impact	Level
Press release not ready on time	Prepare them well in advance. Have other dissemination materials ready.	Low	2
Printed material not ready on time	We will print them in Greece	Low	2
Not many attendees in the events	Send invitations to more organizations than needed and follow up for verification.	Low	2
Some speakers cannot attend	Ask to have their presentations, find alternative speaker to cover for them	Low	2
Not enough media coverage	Send press releases and inform media of event	High	2
Feedback from stakeholders- not the feedback anticipated	Make sure to collect contact details and follow up with them.	High	2
Negative reputation	Take proactive actions to resolve (promotional activities, dissemination activities, communications, stakeholder management etc).	High	2
Unsatisfactory collaboration between partners	The consortium agreement is very clear about responsibilities, workflow etc.	High	2
Functionalities of the portal are not user friendly	Documents explaining the portal and tutorial videos have been created. Short presentations have been given during project meetings. Help is available via emails. Feedback will be used for necessary adjustments to the portal.	High	2
Project having the sponsorship of top management of user organisations.	This risk, in relation to trial environment, has been tackled by selecting trials committed and having already concrete plans for which Demos@Work would be a key element. Moreover, the Institutional Exploitation activities of Demos@Work, in WP5, will enable reaching an extensive number of potential user organisations and to select the most interested ones for conducting additional trials.	High	4
Consortium ability to disseminate and exploit	The consortium constituency has been set up to ensure visibility through both user organisations and academic institutions (University of Athens). In particular, the involvement of the Catalan Parliament at	High	5

	<p>Regional and the Lithuanian one at National level is also a key asset for ensuring the Demos@Work project will create awareness at a pan-European level as well as the direct involvement of members of the EU Parliament.</p> <p>To reinforce the Consortium, Gov2U is an NGO specifically dedicated to the fields of Legislative Information and Communication Technology (ICT) and community activism. Gov2u places great importance on knowledge dissemination activities, participating regularly in conferences, seminars and workshops internationally, contributing to various publications and undertaking our own related activities so as to keep society and practitioners abreast of progress and the latest thinking in this ever-evolving field. From an industrial perspective, the constituency gathers both large international corporations (GFI) which can effectively launch commercial institutional exploitation Europe wide or even world wide. The involvement of speciality SMEs such as Scytl also enables to envisage the fast launch of niche products.</p> <p>Besides the Consortium partners, the Advisory Committee, composed by European MPs, independent experts and an external group of Demos@Work Stakeholders together with Public Health entities collaboration will ensure such the Institutional Exploitation of the project and the Civil Society involvement.</p>		
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Table 9 - Risk table

IX. EXPLOITATION AND SUSTAINABILITY

The sustainability plan is be a core item in this project. After the completion of the project, our vision is to be able to integrate the platform in other policy areas in elected assemblies at regional, local and national level. Via this comprehensive dissemination plan that will be updated during the project cycle, the actions and the synergies foreseen with other relevant EU initiatives, as well as via the direct involvement of stakeholders in all phases of the project, the added value of the project will be showcased, and citizens and politicians will be familiarized with its use and potential benefits.

We will also develop an exploitation scenario. This will include inter alia what is going to happen when the project ends, how it can be scaled up and so on. Institutional exploitation (e.g. more Parliaments, more Committees, more Public Health organizations, more policy areas/topics) will take place within the life of the project. The more civil society actors get involved the better for the project.

The issue selected for this trial project is in the field of public health - more specifically the harmful effects of smoking. Nevertheless, more policy areas/topics will be institutionally explored, such as communication/EU policy.

The fact that this platform is under an Open Source distribution means that it has a low cost and it can be easily customized; that constitutes an advantage for further use in other cases. In addition, the Demos@Work final platform will be used by the Parliaments that collaborate in the project trials after its conclusion without any additional cost. On the other hand, technological partners (Gov2u, ScytI and GFI) will continue working on the Platform maintenance and improvement. Other Parliaments and Public Entities interested on its use will assume the costs of the Platform deployment, possible customization and maintenance supported by the technological partners.

In order to develop an exploitation scenario, a report on options to continue the project will be drafted. As one aspect of this report, scenarios for new funding mechanisms also have to be elaborated, possibly relying on regional funds. Based on this, project partners will consider continuing the improvement of the platform. As the technical issues are already solved and public awareness already achieved, mechanisms will have to be developed to get access to new contents.

The evaluation report will examine not only to what degree the approach chosen in this project delivers appropriate tools for establishing successful eParticipation platforms, but also what lessons can be learned from this project. The focus will be on the public availability of the results using the dissemination channels (for more information, see the dissemination plan). Direct feedback from citizens will be given to policy makers in national and European level. Thus, the relevant legislative process will be updated with the direct citizens' feedback and can be shaped in an inclusive way.

Finally, depending on the results of the project, its further enhancement can be examined founded on the next EU projects.

So far after one only year from the beginning of the project due to the coordinated activated of the consortium we have achieved that the semantic tools developed will be used for the "VoiceS – Integrating Semantics, Social Software and Serious Games into eParticipation", project that is funded by the 2008 eParticipation call (EP-08-01-029). VoiceS will update and complement the VoiceE internet platforms (<http://www.give-your-voice.eu/>) with the objective to promote the dialogue between citizens from European regions and "their" regional policy makers from the European parliament or the Assembly of Regions – hence creating a direct

link between citizens and the representatives from their region. In terms of contents, the project will continue to focus on the policy field of consumer protection in the EU (a field of high relevance to each citizen) and built on the community and contacts already well-established.

Intellectual property rights

The control and management of the IPR created within the project is extremely important when it comes to deciding how the results of the project are exploited according to the policy for the control and registration of IPR. Each exploitable result should be published when the consortium is ready to publicize and has taken the appropriate measures to protect their IPR. IPR policy is essential to protect the interests of partners.

X. CONCLUSIONS

The dissemination planning process aims to assist Demos@Work by defining communication goals, objectives and strategies with specified timelines, allocating responsibilities, providing a clear modus operandi, facilitating timely response to changed conditions and deviations from plans, establishing a basis for evaluation, identifying risks and taking remedial steps to solve problems.

The goal is to have a reputation that is consistent with both Demos@Work's identity (its consistent and distinctive profile) as communicated and the way the partners want it to be perceived. The challenge for communications is to create this consistency in identity and reputation through managing stakeholder groups. The project consortium "needs to attend to a rich variety of interest of stakeholder groups, yet at all times needs to profile a coherent identity of itself to each and every one of these groups" (Cornelissen 2005).

XI. REFERENCES

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XII. SITES

- <http://www.epractice.eu/>
- EU Research Directorate General. <http://ec.europa.eu/research/index.cfm>
- EU Joint Research Centre. <http://ec.europa.eu/dgs/jrc/index.cfm>
- EU Science & Research Commissioner Janez Potočnik. http://ec.europa.eu/commission_barroso/potocnik/indexfl_en.htm
- EU Information Society & Media Directorate General. http://ec.europa.eu/dgs/information_society/index_en.htm
- EU Information Society & Media Commissioner Viviane Reding. http://ec.europa.eu/commission_barroso/reding/index_en.htm
- EU Enterprise & Industry Directorate General http://ec.europa.eu/enterprise/index_en.htm
- European Commission Vice President/EU Enterprise & Industry Commissioner Günter Verheugen http://ec.europa.eu/commission_barroso/verheugen/index_en.htm
- EU Science & Technology Portal <http://epp.eurostat.ec.europa.eu>
- eRepresentative (<http://www.erepresentative.org>)
- DEMO_net (<http://www.demo-net.org>)
- MOMENTUM <http://www.ep-momentum.eu/>
- PEP-NET(<http://pep-net.eu/wordpress/>).

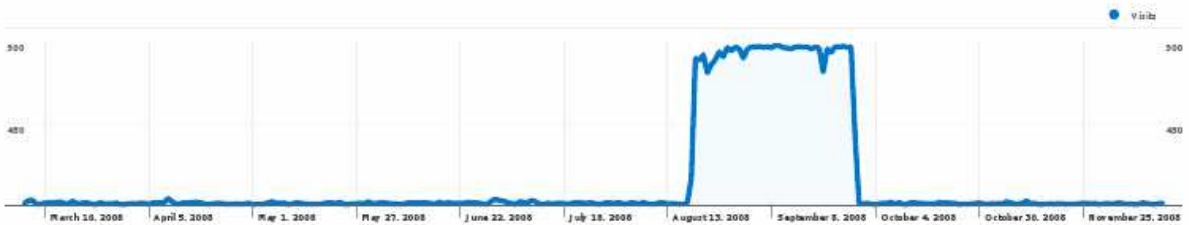
ANNEX 1 – SITE STATISTICS

Content Overview		
Pages	Pageviews	% Pageviews
/http://www.demosatwork.org/in	35,843	89.25%
/project.htm	567	1.41%
/comingsoon.htm	538	1.34%
/partners.htm	513	1.28%
/blog.htm	391	0.97%

demosatwork.org
Dashboard


Mar 5, 2008 - Dec 15, 2008


Comparing to: Site





Site Usage

 35,712 Visits

 97.41% Bounce Rate

 40,160 Pageviews

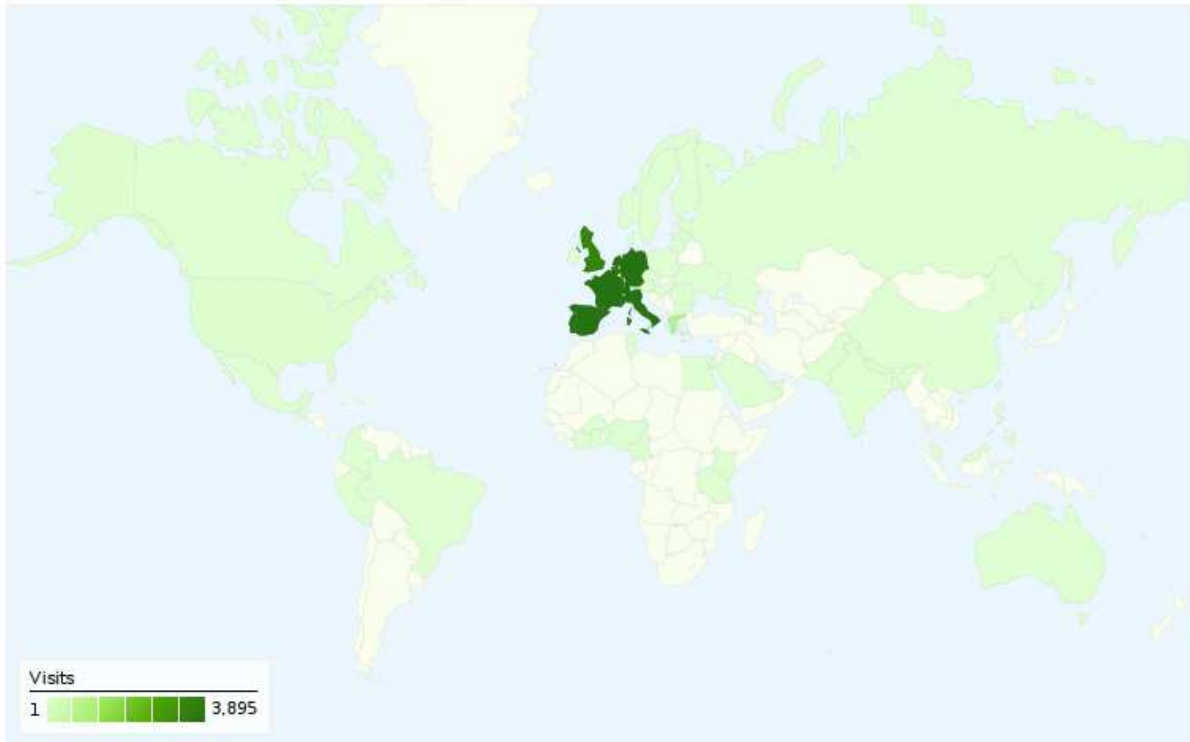
 00:00:07 Avg. Time on Site

 1.12 Pages/Visit

 98.59% % New Visits

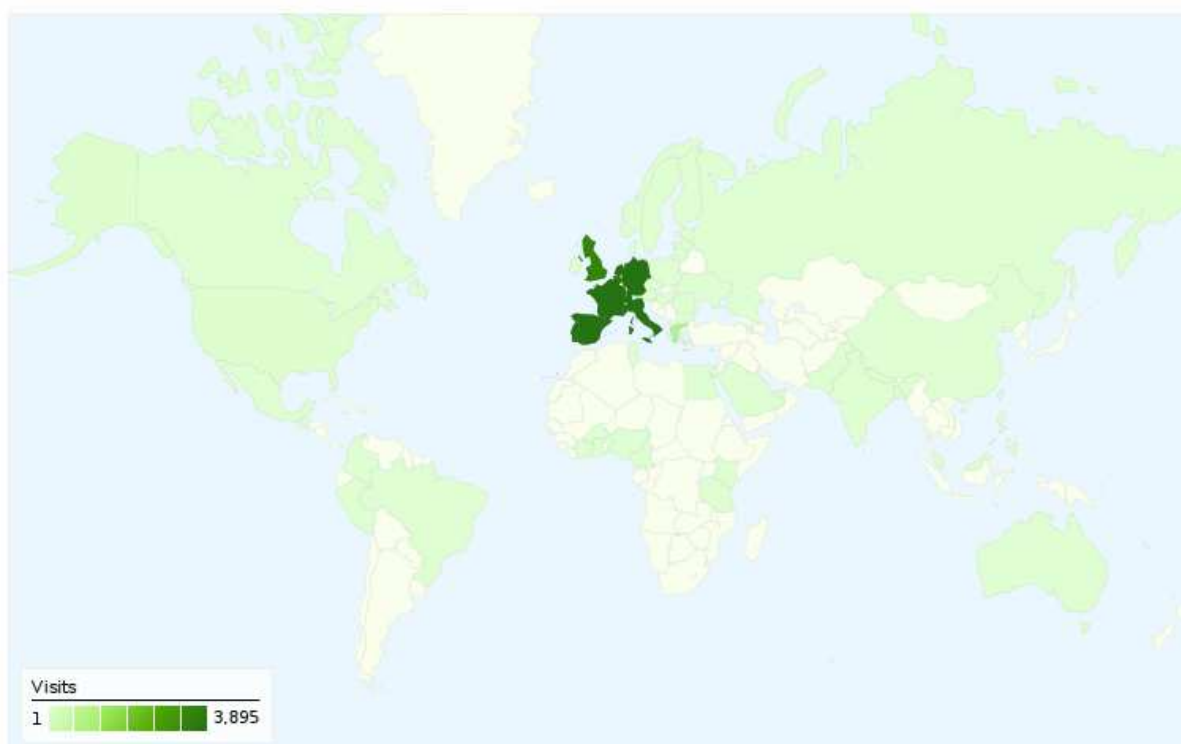
Map Overlay world





35,712 visits came from 68 countries/territories

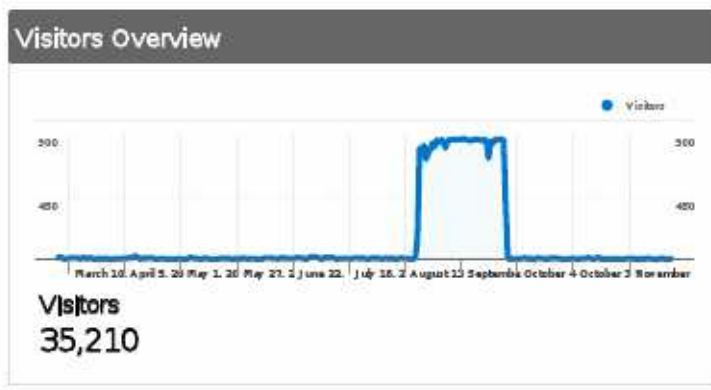
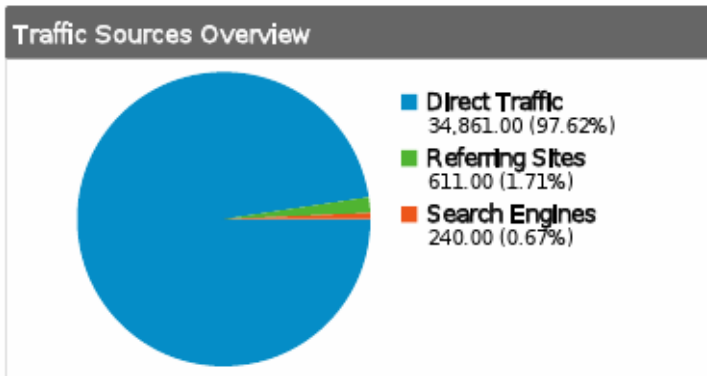
Site Usage						
Visits	Pages/Visit	Avg. Time on Site	% New Visits	Bounce Rate		
35,712 % of Site Total: 100.00%	1.12 Site Avg: 1.12 (0.00%)	00:00:07 Site Avg: 00:00:07 (0.00%)	98.59% Site Avg: 98.59% (0.00%)	97.41% Site Avg: 97.41% (0.00%)		
Country/Territory	Visits	Pages/Visit	Avg. Time on Site	% New Visits	Bounce Rate	
Italy	3,895	1.06	00:00:03	99.77%	98.74%	
Germany	3,892	1.02	00:00:02	99.74%	99.46%	
France	3,890	1.03	00:00:02	99.79%	99.59%	
Switzerland	3,882	1.01	> 00:00:00	99.87%	99.77%	
Spain	3,882	1.09	00:00:05	99.00%	98.09%	
Netherlands	3,867	1.01	> 00:00:00	99.95%	99.72%	
Belgium	3,844	1.02	00:00:01	99.77%	99.30%	
Portugal	3,834	1.01	> 00:00:00	100.00%	99.95%	
United Kingdom	3,462	1.05	00:00:03	99.36%	98.50%	
Greece	895	3.82	00:02:38	64.36%	44.47%	



35,712 visits came from 68 countries/territories

Site Usage

Visits	Pages/Visit	Avg. Time on Site	% New Visits	Bounce Rate	
35,712 % of Site Total: 100.00%	1.12 Site Avg: 1.12 (0.00%)	00:00:07 Site Avg: 00:00:07 (0.00%)	98.59% Site Avg: 98.59% (0.00%)	97.41% Site Avg: 97.41% (0.00%)	
Country/Territory	Visits	Pages/Visit	Avg. Time on Site	% New Visits	Bounce Rate
Italy	3,895	1.06	00:00:03	99.77%	98.74%
Germany	3,892	1.02	00:00:02	99.74%	99.46%
France	3,890	1.03	00:00:02	99.79%	99.59%
Switzerland	3,882	1.01	> 00:00:00	99.87%	99.77%
Spain	3,882	1.09	00:00:05	99.00%	98.09%
Netherlands	3,867	1.01	> 00:00:00	99.95%	99.72%
Belgium	3,844	1.02	00:00:01	99.77%	99.30%
Portugal	3,834	1.01	> 00:00:00	100.00%	99.95%
United Kingdom	3,462	1.05	00:00:03	99.36%	98.50%
Greece	895	3.82	00:02:38	64.36%	44.47%



ANNEX 2 - CONTACTS LITHUANIA

- Seimas (Parliament of Lithuania), Baltic Assembly
- Seimas, Committee on Health Affairs
- Seimas, Office of the Health Affairs Committee
- National Health Board
- Centre for Social Medicine of the Faculty of Medicine at Vilnius University,
- Kaunas University of Medicine, DEPARTMENT OF SCIENTIFIC AFFAIRS
- Hospital of Kaunas University of Medicine (HKUM), Department of Oncology
- Kaunas University Hospital, Department of Pulmonology and Immunology
- Vilnius Center for Addictive Disorders
- Vilnius Center for Psychotherapy and Psychoanalysis
- Vilnius University Hospital Santariškių Klinikos (VUH SK) - Centre of Pulmonology and Allergology
- Institute of Public Health
- Centre for Physical Medicine and Rehabilitation, Vilnius University
- Centre for Nursing Studies , Vilnius University
- Centre for the Basis of Internal Diseases, Vilnius University
- Clinic of Thoraxal Diseases, Alergology and Radiology
- Centre for Pulmonology
- Vilnius University, Faculty of Medicine
- Vilnius University, Institute of Oncology
- National Pathology Center
- Centre of Pathology , Vilnius University
- Management center of medical services and information
- KAUNO MEDICINOS CENTRAS
- Kaunas Šilainiai Outpatient Clinic
- National Medical Association of Lithuania –(NMA)
- Lithuanian Public Health Association
- State pathology center
- Vilnius public health center
- Ministry of Health

- Kaunas Public Health Center
- Ministry of Education and Science
- Ministry of Environment
- Ministry of Justice
- National Consumer Protection Council
- State Agency of Tobacco and Alcohol Control under the Government of the Republic of Lithuania
- State Agency of Tobacco and Alcohol Control under the Government of the Republic of Lithuania
- Hospital Žalgirio Clinics
- Hospital Santariškių Clinics
- VšĮ Respublikinė Vilniaus psichiatrijos ligoninė
- VšĮ Respublikinė tuberkuliozės ir infekcinių ligų universitetinė ligoninė
- Vilnius University Children Hospital
- Vilnius University Children Hospital Branch Children Evolution Center
- Seafolk Hospital of Klaipėda
- VšĮ Rokiškio psichiatrijos ligoninė
- Valstybinis patologijos centras
- Valstybinis psichikos sveikatos centras
- Valstybinė teismo psichiatrijos tarnyba prie SAM
- Lietuvos sveikatos informacijos centras
- State Medicines Control Agency
- Drug Control Department
- State Council of Youth Affairs
- State Medicines Control Agency
- AIESEC - Lithuania
- Association of Local Authorities in Lithuania (ALAL)
- Association of the Chiefs of Local Authorities in Lithuania (ACLAL)
- Center for Environmental Policy
- Center for Equality Advancement (CEA)
- Center for Innovative Education (CIE)
- Center for Law and Democracy

- Civil Society Institute
- Eurasian Harm Reduction Network (EHRN)
- European Youth Parliament Lithuania (EYP Lithuania)
- Foundation for Educational Change
- Global Initiative on Psychiatry
- Human Rights Monitoring Institute (HRMI)
- Jaunimo informacijos centras
- Jaunimo organizacija "Labirintas"
- K A U N O J A U N I M O narkologijos pagalbos centras
- Kaunas Drug Abuse Help Centre for Youth
- Kauno jaunimo organizacijų sąjunga „Apskritasis stalas“
- Lithuanian Centre for Human Rights
- Lithuanian consumer co-operation
- Lithuanian Consumer Institute
- Lithuanian Health Promoting Hospitals
- Lithuanian Health Promoting Hospitals
- Lithuanian Heart Association
- Lithuanian Human Rights Association
- Lithuanian liberal youth
- Lithuanian Medical students' Association (LiMSA)
- Lithuanian National Consumer Federation
- Lithuanian national consumer federation (LNCF)
- Lithuanian National Tobacco and Alcohol Control Coalition (NTAKK- Nacionalinė tabako ir alkoholio kontrolės koalicijos)
- Lithuanian Paediatric Respiratory Society
- Lithuanian Psychological Association (LPA)
- LITHUANIAN PUBLIC HEALTH ASSOCIATION (LPHA)
- Lithuanian Red Cross Society
- Lithuanian Society of Psychoanalysis
- Lithuanian Society of Young Researchers
- Lithuanian Tourism Association
- Lithuanian Women's Society

- Lithuanian Youth Council
- National consumer confederation (NCC)
- National development institute
- NATIONAL MEDICAL ASSOCIATION OF LITHUANIA
- NGO Information and Support Center (NISC)
- Organization of the Protection of Human Rights and Social Guarantees in Lithuania (OPHRSG)
- PI "Sustainable Development Projects" Public Institution SDP
- Public Institution "Forest Echo"
- Šiauliai Public Health Center:
- Šilutės rajono vokiečių kilmės gyventojų bendrija "Heide jaunimas"
- Šilutės skautų tuntas
- The Centre for Legal Project and Research
- VJOS AS (Regional Youth Council of Vilnius city)
- Vš. į. "Tyrimų, mokymo ir konsultavimo tarnyba"
- Women's Issues Information Centre
- Young Conservative League
- Youth Psychological Aid Centre (YPAC)
- Psychological Support and Counselling Centre
- Kaunas Public Health Center
- The Union of Lithuanian Doctors
- Lithuanian health association
- Lithuanian Trade Union Confederation
- Kaunas Regional Association of Small and Medium Business
- LITHUANIAN CONFEDERATION of INDUSTRIALISTS
- ENVIRONMENTAL PROTECTION COMMITTEE
- LITHUANIAN CONFEDERATION of INDUSTRIALISTS, SAFETY AT WORK COMMITTEE
- Lithuanian association of hotels and restaurants
- LITHUANIAN BUSINESS EMPLOYERS' CONFEDERATION
- Lithuanian tourism association
- Hotel "Galia"

- TRASALIS, turizmo ir pramogų centras, UAB TRASALIS
- Sauna and entertainment complex "Žaldokynė
- ŽEMAITĖS, UAB viešbutis
- SFINKSAS, hotel-restaurant
- DRUSKININKAI, viešbutis, UAB DRUSLITA
- Shakespeare Boutique Hotel
- ALANGA, Hotel - Restaurant
- KUNIGAİKŠČIŲ MENĖ, UAB
- AMICUS HOTEL
- MEDŪZA hotel
- ACAPPELLA hotel
- AKMENINĖ REZIDENCIJA
- ATRIUM hotel
- BABILONAS hotel
- DANIELA hotel
- DZŪKIJA, UAB
- EUROPA CITY VILNIUS, Hotel
- KILENA, UAB
- LOKYS, restoranas
- MANO LIZA
- NIDUS,
- PALŪŠĖ, VšĮ turizmo centras
- PROMENADA, viešbutis, UAB PROMENADE
- REGINA, viešbutis - restoranas
- REVAL INN, Hotel
- RIVIERA, restoranas
- ŠEDUVOS MALŪNAS, UAB
- SENATORIAI, viešbutis
- SKONIS IR KVPAS, UAB
- VĖTRA, viešbutis
- VIKTORIJA, V. Jašinsko IĮ

- RADISSON SAS ASTORIJA, Hotel
- APVALAUS STALO KLUBAS, UAB KISTELA
- ARNIKA, UAB
- AUDRUVIS, restoranas
- BALTIJOS PIRKLIAI, UAB
- BANGA, Restoranas
- Boulingo centras ŠVYTURYS
- BERŽAS, UAB viešbutis - kavinė
- CITY GATE, UAB viešbutis
- DEBESOTA, Vši baras - motelis
- GABIJA, viešbutis - restoranas
- GLŪKO SMUKLĖ, UAB
- GRAFAITĖS SVETAINĖ, viešbutis - restoranas
- IDA BASAR, UAB
- KAROLINA,***
- REGINA, viešbutis - restoranas
- KEMPINGAS SLĖNYJE, UAB
- KERPĖ, viešbutis, UAB RADA
- KINTAI, UAB
- KYBYNLAR, restoranas
- KLIMKYNĖS PARKAI, UAB
- LINGĖS MOTELIS
- MAGELITA, G. Manukian IĮ
- MAGNISIMA, UAB
- MIUNHAUZENO SMUKLĖ
- NAVALIS, viešbutis - restoranas
- NEMUNAS PARK RESIDENCE HOTEL
- NIDOS KEMPINGAS
- PALANGA, viešbutis
- PALANGOS TAURAS,
- PARKAS, viešbutis

- PRIE EŽERO, Lietuvos ir Vokietijos UAB, viešbutis - restoranas
- PUŠŲ PAUNKSNĖJE, viešbutis - restoranas
- RAMYBĖ, vila, Samukienės personalinė įmonė
- RIVA STAR, svečių namai, UAB V.R.PARLAMENTAS
- ROMO UOSTAS, UAB
- RONŽĖS UOSTAS, kavinė - viešbutis, A. Bučo IĮ PAS MANE
- RUGELIS, viešbutis, UAB GERDARIKĖ
- ŠACHMATINĖ, viešbutis - kavinė - naktinis klubas
- SALOS, pramogų ir poilsio kompleksas, UAB PAKRANTĖ
- SENAS BEBRAS, M. Kudžio IĮ
- SENAS NAMAS, viešbutis - restoranas
- ŠIAULIŲ KRAŠTO MEDŽIOTOJŲ UŽEIGA, viešbutis,
- STIRNIŲ MALŪNAS, viešbutis - restoranas
- TOMAS, restoranas - viešbutis
- VILA FLORA, kavinė - baras - viešbutis
- VILNIAUS NARUTIS, UAB
- VIRKŠTININKŲ DVARO UŽEIGA, UAB DVI ŠALYS
- ŽALIAS NAMAS, viešbutis
- ŽEMSUODA, poilsio ir pramogų kompleksas
- ŽYDROJI LIEPSNA, viešbutis, UAB Palangos perlas
- DOMINO, kavinė, AGIMA, IĮ
- JŪROS VILIONĖ, R. Miceikienės firma
- LAUKINĖ PLUKĖ, kavinė - motelis, Ritos Jankūnienės IĮ
- ŠAUNI VIETELĖ, viešbutis - kavinė
- STULPINO MALŪNAS, restoranas - viešbutis
- Alytaus visuomeninių jaunimo organizacijų sąjunga "Apskritasis stalias"
- Apskritasis stalias
- Asocijacija "mes -jaunimas"
- Atlanto sutarties Lietuvos bendrija
- baltosios vokės jaunimo organizacija
- Bernardinų jaunimo centras

- Birštono jaunimo klubas
- Druskininkų jaunimo užimtumo centras
- Dusetų jaunimo klubas "LDK pėdsekiai"
- Edukacinis-kultūrinis centras "Metidė"
- Eičiūnų kaimo vaikų ir jaunimo užimtumo centras
- Elektrėnų kultūros centras
- Finansinio savarankiškumo mokykla
- Ignalinos r. bendruomenės centras " Bruknelė"
- Jaunimo iniciatyvinė grupė
- Jaunimo laisvalaikio centras
- Jaunimo mainai ir bendradarbiavimas
- Jaunimo organizacija "Darbas"
- Jaunimo psichologinės paramos centras
- Jaunųjų konservatorių lyga
- Jaunųjų konservatorių lygos Klaipėdos skyrius
- JCI Sostinė
- Klaipėdos apskrities Jaunųjų ūkininkų sąjunga
- Klaipėdos universiteto studentų sąjunga
- Kretingos rajono jaunimo nevyriausybinių organizacijų asociacija Apskritasis stalas
- Kūrybinės raiškos centras
- Lekėčių keramikos centras
- Lietuvos jaunieji socialliberalai
- Lietuvos jaunųjų krikščionių sąjunga
- Lietuvos Jaunųjų Socialliberalų Sąjungos Mažeikių skyrius
- Lietuvos Kolpingo draugija
- Lietuvos liberalus jaunimas
- Lietuvos moksleivių sąjunga
- Lietuvos nacionalinė Europos skautų asociacija
- Lietuvos piliečių sąjunga jaunimo skyrius
- Lietuvos piliečių sąjungos jaunimo skyrius
- Lietuvos Raudonojo Kryžiaus draugijos Telšių rajono komitetas

- Lietuvos skautija sąjunga
- Lietuvos socialdemokratinio jaunimo sąjungos marijampolės skyrius
- Lietuvos socialdemokratinio jaunimo sąjungos Alytaus skyrius
- Lietuvos socialdemokratinio jaunimo sąjungos Kauno skyrius
- Lietuvos socialdemokratinio jaunimo sąjungos Klaipėdos skyrius
- Lietuvos socialdemokratinio jaunimo sąjungos Ukmergės skyrius
- Lietuvos Studentų Sąjunga
- Marijampolės jaunimo klubas "Dimera"
- Marijampolės kolegijos studentų atstovybė
- Mažeikių rajono jaunimo ir su jaunimu dirbančių visuomeninių organizacijų asociacija "Apskritas stalas"
- Nematerialaus turto fondas
- Pilietinių iniciatyvų centras
- Radviliškio r. savivaldybės suaugusiųjų ir jaunimo neformaliojo ugdymo centras
- Rietavo savivaldybės jaunimo ir jaunimo organizacijų sąjunga " Rietavo apskritis stalas"
- Rokiškio dziudo ir sambo klubas "torris"
- Santarvės fondas
- Telšių apskrities ateitininkų centras
- Turizmo akademija
- Utenos Europos klubas
- Vakaru Lietuvos verslo kolegija
- Viešoji įstaiga jaunojo kario mokykla "Iūšiukai"
- Vilniaus Gabijos gimnazijos Mokinių taryba
- Vilniaus jaunimo organizacijų sąjunga "Apskritas stalas"
- Vilniaus verslo teisės akademijos studentų atstovybė
- Visuomenės iniciatyvų centras
- VO Klaipėdos jaunimo sveikatos centras "Bendraamžiai"
- Žaiginio bendruomenė "Bitupis"
- Žaleika
- Žemaitijos skautų organizacija
- Šiaulių krašto vadybos, teisės ir kalbų kolegijos studentų atstovybė

- Avantis SO
- Veselības un Jogas centrs
- "Latvijas Vides pārvaldības asociācija" sabiedriskā organizācija
- LATVIJAS VESELĪBAS UN SOCIĀLĀS APRŪPES DARBINIEKU ARODBIEDRĪBA
- Latvijas Veselības izglītības asociācija
- Latvijas jaunatnes veselības centru padome
- Preiļu veselības veicināšanas biedrība
- Talsu sociālpediatrijas un ģimenes veselības izglītības centrs
- Valkas rajona jaunatnes veselības kustība
- LU Ģimenes veselības un izglītības centrs
- Siguldas novada informācijas, izglītības un garīgās veselības centrs "Ideja!"
- "Veselības izglītības centrs "Krimulda""
- Latvijas Jaunatnes Sarkanā Krusta Rīgas nodaļa
- s/o Daugavpils universitātes veselības veicināšanas centra jauniešu klubs "Par to"
- Dobeles veselības centrs
- Latvijas Zobārstu asociācija
- Eiropas darba drošības un veselības aizsardzības aģentūra
- Latvijas Kontracepcoloģijas asociācija
- Siguldas novada bērnu invalīdu un ģimeņu sabiedriskā organizācija „Cerību spārni”
- Public Health Association of Latvia
- Latvijas vecmāšu asociācija
- Veselības nams "pieci"
- Vājredzīgi, neredzīgi bērni, viņu vecāki un draugi (SO)
- Latvijas Miega Medicīnas Asociācija (SO)
- Latvijas Neredzīgo biedrība (SO)
- Latvijas pretvēža asociācija
- Lauku ģimenes ārstu asociācija
- Latvijas Kontraceptoloģijas asociācija
- The Latvian Umbrella Body for Disability Organisations SUSTENTO
- PLWHA Support group
- Latvian Blood Donor Association

- Latvian Association of Allergists
- AIDS Prevention Center
- NGO Youth Against AIDS
- State Addiction Agency
- Latvijas Pacientu tiesību biroja
- Latvijas Nedzirdīgo savienība
- Latvijas diabēta asociācija
- LU Atturības un veselības izglītības veicināšanas fonds
- "Jaunatne pret AIDS"
- Latvijas Jaunatnes Sarkanais Krusts
- LĢPSVA "Papardes zieds"
- Resursu centrs sievietēm "Marta"
- Lūdēni
- Biedrība "Skalbes"
- Linda Pavlovksa
- Sociālā līdzatbildība
- Pūks un draugi
- Latvijas jauno zemnieku Izglītības iniciatīvu centrs
- Latvijas Sarkanais krusts
- DIA+LOGS non-governmental organization support centre for those affected by HIV/AIDS
- Latvijas Sarkanais Krusts
- Sabiedriskās politikas centrs PROVIDUS
- Latvijas Jaunatnes padome
- Eiropas Jaunatnes Cilvēktiesību sadarbības tīkls
- Sorosa fonds – Latvija
- Vides aizsardzības klubs
- Latvijas Dzimumu līdztiesības apvienība
- Latvijas zaļā kustība
- Latvijas Lauku sieviešu apvienība
- Bērnu un jaunatnes organizāciju apvienība "IMKA Latvija"
- Latvijas Pensionāru federācija

- Latvijas Evaņģēliski luteriskās baznīcas “Diakonijas centrs”
- Mazākumtautību bērnu un jauniešu programma “Zelta Kamoliņš”
- Latvijas Pieaugušo izglītības apvienība
- Latvijas Ģimenes plānošanas un seksuālās veselības asociācija "Papardes zieds"
- Madonas NVO atbalsta centrs
- Latvijas nacionālā komisija "Rietumu krievi"
- Eiropas Kustība Latvijā
- Latvijas Platforma Attīstības sadarbībai
- Pilsoniskā iniciatīva 21
- Dienvidlatgales NVO atbalsta centrs
- Venstpils NVO atbalsta centrs
- Līga Puriņa – Purīte
- Karīna Janova
- Inete Ielīte
- Signe Dauškane – Platace
- Dzintars Geide
- Kristīne Gaugere
- Zinta Miezaine
- Henriks Danusēvičs
- Artis Puriņš
- Igors Pimenovs
- Bāreņu biedrība “Sauls bērni”
- Valsts aģentūra "Sabiedrības veselības aģentūra"
- Veselības veicināšanas valsts aģentūra
- Katastrofu medicīnas centrs
- Latvijas Infektoloģijas centrs
- Latvijs Pārtikas centrs
- Sporta medicīnas valsts aģentūra
- Veselības statistikas un medicīnas tehnoloģiju valsts aģentūra
- LR Veselības ministrija
- Latvijas pretsmēķētāju biedrība

- Valsts narkoloģijas aģentūra
- “Ļūdēni “
- “Aids profofilakses centrs “
- Sabiedrības veselības aģentūra
- Sabiedrības veselības veicināšanas centrs
- Latvijas veselības un sociālās aprūpes darbinieku arodbiedrība
- Latvijas Pensionāru federācijas
- Narkoloģijas valsts aģentūra
- Veselības veicināšanas valsts aģentūra
- AIDS Profilakses centrs
- Valkas rajona jauniešu veselības kustība
- Latvijas Infektoloģijas Centrs
- Latvijas Jaunatnes Sarkanais krusts
- Papardes Zieds
- Skalbes
- Liepājas domes Sabiedrības veselības nodaļa
- Latvijas Pacientu tiesību birojs
- DIA+LOGS
- Veselības statistikas un medicīnas tehnoloģiju valsts aģentūra
- Sporta medicīnas valsts aģentūra
- Latvijas Jaunatnes padome
- IMKA
- Jaunatne pret AIDS
- Ķekavas HIV profilakses programmas koordinators
- Sieviešu resursu centrs Marta
- Veselības Ministrija
- Madonas NVO centrs

ANNEX 3 - CONTACTS CATALONIA

- WEU Assembly
- Àmbit d'Atenció Primària Barcelona Ciutat
- Barcelona City Council
- Barcelona Provincial Council, Public Health and Consumption
- Barcelona Public Health Agency (ASPB)
- CAPSS-Consorci Associacio Patronal Sanitaria I Social
- Catalan Agency for Health Technology Assessment and Research (CAHTA)
- CATALAN ASSOCIATION OF MUNICIPALITIES AND COUNTIES
- Catalan Health Service-(CatSalut)-Directorate of Services and Quality Area
- Catalan Health Service--(CatSalut)
- Catalan Institute of Health (ICS)
- Catalan Institute of Oncology (ICO)
- Generalitat de Catalunya, Departament de Salut
- Comisionado del Mercado de Tabacos
- Comité Nacional para la Prevención del Tabaquismo (CNPT)
- Consortium of Hospitals of Catalonia -Consorci Hospitalari de Catalunya (CHC)
- Direcció d'Atenció Primària Barcelonès Nord i Maresme
- Direcció d'Atenció Primària Costa de Ponent
- Direcció d'Atenció Primària Girona
- Direcció d'Atenció Primària Lleida
- Direcció d'Atenció Primària Tarragona-Reus
- Direcció d'Atenció Primària Terres de l'Ebre
- Direcció General de Participació Ciutadana
- Direcció General de Polítiques Ambientals i Sostenibilitat
- Direcció General de Qualitat Ambiental
- Direcció General de Recursos Sanitaris
- Direcció General de Salut Pública, Catalonia
- Federation of Municipalities of Catalonia
- Generalitat de Catalunya
- Gerència Territorial de l'ICS a Girona

- Gerència Territorial de l'ICS a la Catalunya Central
- Gerència Territorial de l'ICS a l'Alt Pirineu-Aran
- Gerència Territorial de l'ICS a l'àrea Metropolitana Nord
- Gerència Territorial de l'ICS a l'àrea Metropolitana Sud
- Gerència Territorial de l'ICS a les Terres de l'Ebre
- Gerència Territorial de l'ICS a Lleida
- Gerent territorial ICS Tarragona
- Government of Catalonia, Department of education
- Government of Catalonia, Department of Health
- Government of Catalonia, Health department, Gabinet de la Consellera de Salut
- Government of Catalonia, Health department, Secretaria General de Salut
- Government of Catalonia, Health Department, Direcció General de Salut Pública
- Government of Catalonia, Department of Environment
- Government of Catalonia, Department of Work and Industry
- Government of Catalonia, Public Health Directorate
- Health Studies Institute
- Institut Català de la Salut-Direcció Gerència
- Institut Català de la Salut (Catalonian Health Institute), Unitat Clínica-Epidemiològica
- Institut d'Assistència Sanitària (IAS)
- Institut de Diagnòstic per la Imatge
- Institut Municipal de Prestacions d'Assistència Mèdica al Personal Municipal (PAMEM)
- Institute of Health Management (INGESA)
- Institut d'Estudis de la Salut (IES)
- Ministerio de Educación, Política Social y Deporte
- Ministry of Education
- Ministry of Environment and Housing
- Ministry of Governance and Public Administrations
- Municipal Consumer Information Offices (OMIC)
- Public Health Agency of Barcelona
- Public Health Agency of Barcelona (ASPB), Health Promotion Unit
- SEDET-Sociedad Española de Especialistas en Tabaquismo

- Spanish Health Products and Medicines Agency (AEMPS)
- Althaia: Clínica Sant Josep
- Centre Tecknon
- Centro Médico Delfos
- Clínica ASEPEYO
- Consorci Maresme
- Corporació Sanitaria Parc Taulí
- Hospital Alt Penedès
- Hospital CampdevànoI
- Hospital Can Misses
- Colegio Oficial de Psicólogos de Catalunya
- ALBERA SALUT
- Althaia Xarxa Assistencial de Manresa
- Associació Catalana d'Universitats Públiques (ACUP)
- Asociación de Educación para la Salud (ADEPS)
- Asociación Española de Enfermería Docente (AEED)
- Asociación Española de Investigación sobre el Cáncer (ASEICA)
- Asociación Española de Pediatría
- Asociación para la Prevención del Tabaquismo en Aragón.
- Asociación Valenciana para la Prevención, Control y Tratamiento del Tabaquismo, AZAHAR
- Asociación de Economía de la Salud (AES)
- Associació Institut Genus
- Atenció Primària Alt Camp, SLL
- August Pi i Sunyer' Biomedical Research Institute (IDIBAPS)
- Badalona Serveis Assistencials, SA
- Biomedical Engineering Research Centre (CREB)
- Biomedical Research Institute of Barcelona (IIBB)
- Carlos III University/Ministry for Public Administration
- Catalan Consortium for Cardiovascular Sciences
- Centre de Recerca en Avaluació i Mesura de la Conducta
- Centre MQ Reus

- CIBER Epidemiología y Salud Pública (CIBERESP);
- Clínica de Ponent
- Clínica Girona
- Clínica Salus Infirmorum
- Clínica Terres de l'Ebre
- Colegio Oficial de Psicólogos
- Comité Nacional para la Prevención del Tabaquismo
- Consorci Assistencial del Baix Empordà (CABE)
- Consorci d'Atenció Primària de Salut Eixample (CAPSE)
- Consorci de Castelldefels, Agents de Salut (CASAP)
- Consorci Hospitalari de Vic
- Consorci Sanitari de Barcelona
- Consorci Sanitari de Terrassa
- Consorci Sanitari del Maresme
- Consorci Sanitari Integral
- Corporació de Salut del Maresme i la Selva
- Corporació Sanitària Parc Taulí de Sabadell (CSPT)
- Dexeus University Institute
- Dr. Ferran Foundation
- EAP Dreta de l'Eixample, SL
- EAP Osona Sud-Alt Congost, SL
- EAP Poble Sec, SL
- EAP Sardenya, SL
- EAP Sarrià, SL
- EAP Vallplasa Atenció Primària
- EAP Vic, SL
- EDEX
- Escola Universitària d'Infermeria Sant Joan de Déu
- Escuela Andaluza de Salud Pública
- Federación de Asociaciones de Enfermería Comunitaria y Atención Primaria
- FEFOC (Foundation for Public Cancer Education and Training)

- Foundation Avedis Donabedian
- Foundation for Biomedical Research and Academic Activities of the Vall d'Hebron University Hospital - (ICS-DSSS)
- Foundation for Biomedical Research Germans Trias i Pujol
- Foundation for Teaching and Research
- Foundation of the Catalan Institute of Pharmacology (FICF)
- Fundació Centres Assistencials i d'Urgències (CAU)
- Fundació Clínic Barcelona
- Fundació Doctor Josep Trueta
- Fundació Dr. Ferran per a la Investigació en Ciències de la Salut - Hospital de Tortosa Verge de la Cinta
- Fundació Hospital Comarcal Sant Antoni Abat
- Fundació Hospital de Campdevàrol
- Fundació Hospital de l'Esperit Sant
- Fundació Hospital de Viladecans per a la Recerca i la Docència
- Fundació Hospital Residència Sant Camil
- Fundació Institut de Recerca de l'Hospital Universitari Vall d'Hebron
- Fundació Institut de Recerca en Ciències de la Salut (IRCIS)
- Fundació Institut d'Investigació en Ciències de la Salut Germans Trias i Pujol
- Fundació Jordi Gol i Gurina
- Fundació per la Gestió de l'Hospital de la Santa Creu i Sant Pau
- Fundació Privada FASS (Fundació Assistencial Sanitària i Social)
- Fundació Privada Hospital de Mollet
- Fundació Privada Hospital Sant Jaume d'Olot
- Fundació Privada Hospital Universitari de Tarragona Joan XXIII
- Fundació Privada Institut d'Investigació Biomèdica de Girona Dr. Josep Trueta
- Fundació Privada per a la Recerca, Docència i Formació en l'àmbit sanitari
- Fundació Puigvert/luna
- Fundació Salut Empordà
- Fundació Sant Hospital
- Fundación de Educación para la Salud (FUNDADEPS)
- Fundación de Psiquiatria y Salud Mental

- Fundació Dental Espanola
- Gesclínic, SA
- Gestió de Serveis Sanitaris (GSS)
- Gestió i Prestació de Serveis de Salut (GPSS)
- Grujp CGEST : H. Sant Jaume
- Grup d'Assistència Sanitària Social (Grup SAGESSA)
- Guttmann University Neurorehabilitation Institute
- Hospital "Arnau de Vilanova" de Lleida
- Hospital Bellvitge
- Hospital Casa de Maternitat
- Hospital Clínic i Provincial de Barcelona
- Hospital Comarcal d'Amposta
- Hospital Comarcal de Blanes
- Hospital Comarcal de l'Alt Penedès
- Hospital Comarcal de Sant Bernabé
- Hospital Comarcal del Pallars
- Hospital Comarcal Móra d'Ebre
- Hospital Comarcal Sant Jaume de Calella
- Hospital Creu Roja.BCN
- Hospital Creu Roja.Hosp
- Hospital de Campdevàrol
- Hospital de Figueres Fundació Privada
- Hospital de l'Esperança
- Hospital de la Santa Creu i Sant Pau Research Institute (IR)
- Hospital de l'Esperança
- Hospital de Mataró
- Hospital de Palamós
- Hospital de Palamós
- Hospital de Puigcerdà
- Hospital de Sabadell
- Hospital de Sant Boi

- Hospital de Sant Celoni
- Hospital de Sant Celoni
- Hospital de Sant Joan de Reus
- Hospital de Sant Rafael
- Hospital de Terrassa
- Hospital de Terrassa
- Hospital de Viladecans
- Hospital de Viladecans
- Hospital del Mar
- Hospital del Solsonès, Fundació Pública Comarcal
- Hospital del Vendrell
- Hospital Dexeus
- Hospital d'Igualada
- Hospital Dos de Maig
- Hospital Figueres
- Hospital General de Catalunya
- Hospital General de Granollers
- Hospital General de Granollers
- Hospital General de l'Hospitalet
- Hospital General de Vic
- Hospital Joan XXIII
- Hospital Josep Trueta
- Hospital Maternitat del Clínic
- Hospital Municipal Badalona
- Hospital Mútua Terrassa
- Hospital Nra. Sra. Meritxell
- Hospital Pius XXIII. Valls
- Hospital Plató
- Hospital Residència Sant Camil
- Hospital Sant Jaume d'Olot
- Hospital Sant Joan de Déu

- Hospital Sant Joan de Déu (Esplugues de Llobregat)
- Hospital Sant Joan de Déu (Martorell)
- Hospital Sant Joan de Reus
- Hospital Sant Pau
- Hospital Sant Pau i Santa Tecla
- Hospital Sant Rafael
- Hospital Santa Caterina
- Hospital Santa Maria
- Hospital Universitari Arnau de Vilanova de Lleida
- Hospital Universitari de Bellvitge
- Hospital Universitari de Bellvitge-Pneumologia
- Hospital Universitari de Bellvitge -Cardiologia
- Hospital Universitari de Bellvitge - Medicina Preventiva
- Hospital Universitari de Girona, Doctor Josep Trueta
- Hospital Universitari de Tarragona Joan XXIII
- Hospital Universitari de Tarragona Joan XXIII Private Foundation
- Hospital Universitari Doctor Josep Trueta de Giron
- Hospital Universitari General de la Vall d'Hebro
- Hospital Universitari Germans Trias i Pujol
- Hospital Universitari Joan XXIII de Tarragona
- Hospital Universitari Sagrat Cor
- Hospital Universitari Vall d'Hebron
- Hospital Verge de la Cinta de Tortosa
- Hospital Vic
- Hospital Viladecans
- IAS. Psiquiàtric Salt
- ICO
- ICO Badalona
- ICO Girona
- ICO L'Hospitalet
- ICO-Badalona

- ICO-Girona
- IMAS.Mar.
- Institut de Diagnòstic per la Imatge (IDI)
- Institut d'Investigació Biomèdica de Bellvitge
- Institut d'Investigació en Atenció Primària Jordi Gol (IDIAP)
- Institut d'Investigació Sanitària Pere Virgili (IISPV)
- Institut Guttmann
- Institut Municipal d'Assistència Sanitària (IMAS)
- Institute of Neurosciences
- Instituto de Salud Carlos III
- La Marató de TV3' Foundation
- L'Esperit Sant
- Molecular Biology Institute of Barcelona (IBMB)
- Municipal Institute of Medical Research (IMIM)
- Oncological Research Institute (IRO)
- página sobre tabaco para profesionales de atención primaria de la SEMFYC
- Parc Sanitari Pere i Virgili
- Parc Sanitari Pere Virgili (PSPV)
- Parc Taulí University Institute
- Pius Hospital de Valls
- Policlínica del Vallès. FP
- Private Clínic Foundation for Biomedical Research
- Private foundation Dr. Jaume Esperalba i Terrades of Maresme Health Care Consortium
- Private Foundation of the Medical Sciences Academy of Catalonia and the Balearics
- Projectes Sanitaris i Socials, SA
- Puigvert Foundation
- Quality of Life Research Institute (IRQV)
- Sagrat Cor/Aliança
- Scientific Park of Barcelona
- SOCIDROGALCOHOL
- Sociedad Castellano Leonesa y Cántabra de Patología Respiratoria.

- SOCIEDAD ESPAÑOLA
- DE ALERGOLOGÍA E
- INMUNOLOGÍA CLÍNICA
- (SEAIC)
- Sociedad Española de Arteriosclerosis.
- Sociedad Española de Cardiología
- Sociedad Española de Enfermería Oncológica (SEEO)
- Sociedad Española de Epidemiología (SEE)
- Sociedad Española de Farmacia Comunitaria (Sefac).
- Sociedad Española de Geriátría y Gerontología (SEGG)
- Sociedad Española de Ginecología y Obstetricia

- Sociedad Española de Medicina General (SEMG)
- Sociedad Española de Medicina Interna
- Sociedad Española de Medicina y Seguridad del Trabajo
- Sociedad Española de Neumología y Cirugía Torácica
- Sociedad Española de Oncología Médica (SEOM)
- SOCIEDAD ESPAÑOLA DE ONCOLOGÍA RADIOTERÁPICA (SEOR),
- Sociedad Española de Profesionales de la Psicología por un Abordaje Integral del Tabaquismo - SEPAIT
- Sociedad Española de Psicooncología: Formulario de contacto
- Sociedad Española de Psiquiatría
- Sociedad Española de Psiquiatría Biológica
- Sociedad Española de Salud Pública y Administración Sanitaria
- Sociedad Española de Toxicomanías
- Sociedad Española HTA
- Sociedad Española Medicina Familiar y Comunitaria
- Sociedad Española Medicina Preventiva Salud Pública
- Sociedad Española Medicina Rural Generalista
- Societat Catalana d'Hipertensió Arterial
- Societat Catalanoblear de Medicina Interna
- Spanish Federation of Psychotherapist Associations

- The Fundació Institut de Recerca of the Hospital Universitari Vall d'Hebron (FIR-HUVH) Division of Medical Oncology
- The Fundació Institut de Recerca of the Hospital Universitari Vall d'Hebron (FIR-HUVH), Pulmonary Research Group
- The Vives Network
- Unit of Pneumology, Clinical Institute of Pneumology and Thoracic Surgery, University of Barcelona (Institut Clínic de Pneumologia i Cirurgia Toràctica)
- Universidad Autonoma del Estado de Hidalgo
- Universidad de Cantabria.Facultad de Medicina,Master en Tabaquismo,
- Universidad de Santiago de Compostela
- Universidad Rey Juan Carlos
- Universitat Autònoma de Barcelona (UAB), Departament de Medicina
- Universitat Autònoma de Barcelona (UAB), Departament de Psicologia Clínica i de la Salut
- Universitat Autònoma de Barcelona (UAB), Departament de Pediatria, d'Obstetrícia i Ginecologia i de Medicina Preventiva
- Universitat Autònoma de Barcelona (UAB), Departament de Farmacologia, de Terapèutica i de Toxicologia
- Universitat Autònoma de Barcelona (UAB), Faculty of Medicine
- Universitat Autònoma de Barcelona (UAB), Faculty of Psychology
- Universitat d'Alacant (UA):
- Universitat de Barcelona (UB), Faculty of Medicine
- Universitat de Barcelona (UB), Faculty of Psychology
- Universitat de Barcelona (UB), Faculty of Education
- Universitat de Barcelona (UB), University School of Nursing
- Universitat de les Illes Balears (UIB)
- Universitat de Lleida (UdL), Faculty of Medicine
- Universitat de Lleida (UdL), University School of Nursing
- Universitat Oberta de Catalunya (UOC)
- Universitat Oberta de Catalunya (UOC), Humanities Department
- Universitat Oberta de Catalunya (UOC), International Graduate Institute
- Universitat Pompeu Fabra-Faculty of Health and Life Science
- Universitat Pompeu Fabra-Servei de Recerca
- Universitat Pompeu Fabra - Departament de Ciències Experimentals i de la Salut

- Universitat Ramon Llull (URL):
- Universitat Rovira i Virgili
- Universitat Rovira i Virgili-Faculty of Medicine
- Universitat Rovira i Virgili, Faculty of Educational Science and Psychology
- University of Alacant
- Vall d'Hebró General
- Vall d'Hebró Materno
- Vall d'Hebró.Traum
- Xarxa Catalana d'Hospitals sense Fum (XCHsF)
- Xarxa Catalana d'Hospitals sense Fum (XCHsF), Servei de Prevenció i Control del Càncer
- Xarxa Catalana d'Hospitals sense Fum (XCHsF)
- Xarxa sanitària i social de Santa Tecla
- Spanish National Cancer Centre (CNIO)
- COLEGIO DE MÉDICOS DE CÓRDOBA
- GAT-semFYC
- Programa de Actividades Preventivas y de Promoción de la Salud (PAPPS).
- Federación Española de Padres de Niños con cáncer (FEPNC)
- Medicine and Health science Foundation (FUNDAMED)
- La Taula
- Federació Catalana de l'Esplai
- Centre d'Estudis de l'Esplai
- Serveis d'Esplai
- AIRES (Associació Intersectorial de Recuperadors i Empreses Socials de Catalunya)
- Red Cross (Creu Roja)
- Federation of Cultural and Educative Associations of Adult People
- FCD (Federació Catalana d'Entitats d'Ajuda al Drogodependent)
- FCVS (Federació Catalana de Voluntariat Social)
- FECEC (Federació Catalana d'entitats contra el Càncer)
- FEDAIA (Federació d'Entitats d'Atenció i d'Educació a la Infància i l'Adolescència)
- ACROSS- Associació Catalana per a la recerca oncològica i les seves implicacions sanitàries i social

- AFANOC- Associació de Familiars i Amics de Nens Oncològics de Catalunya
- Fundació DOMO
- Fundació Lliga Catalana d’Ajuda Oncològica ONCOLLIGA
- Fundació Roses contra el Càncer
- Lliga Catalana d’Ajuda al Malalt de Càncer Girona
- Lliga contra el Càncer Comarques de Tarragona i Terres de l' Ebre
- Lliga Contra el Càncer de les Comarques de Lleida
- OSONA CONTRA EL CÀNCER (OCC)
- FUNDACIÓ ESCOLTA JOSEP CAROL
- Fundació Pere Tarrés
- FUNDACIÓ SANT JOAN DE DÉU
- Fundació Personalia
- Secretaria de AIESEC en Catalunya
- AIESEC en Bellaterra
- AIESEC en IQS
- AIESEC en Pompeu Fabra
- AIESEC en Univ. Barcelona
- European Youth Parliament España (EYPE)
- National Youth Council of Catalonia (CNJC)
- Federació Nacional d'Estudiants de Catalunya (FNEC)
- Sindicat d'Estudiants dels Països Catalans (SEPC)
- Fundació Jordi Gol i Gurina- l'Agència de Gestió d'Investigació Clínica en Atenció Primària
- AVALOT
- Asociación de fumadores pasivos que defiende el derecho a vivir sin humo de tabaco
- Sociedad Andaluza para el Abordaje del Tabaquismo-SANAT
- Asociación de afectados de EPOC
- CLUB DE FUMADORES POR LA TOLERANCIA
- www.nicotinaweb.info es el portal de tabaquismo del Instituto de Investigación en Tabaquismo
- Spanish Cancer Association - Catalonia against cancer (AECC)
- Avedis Donabedian Foundation

- Fundació Sant Joan de Déu.
- Fundació Epson
- asociaciones de Webpacientes
- Fundació Biblioteca Josep Laporte
- Lliga Contra el Càncer de les Comarques de Tarragona i Terres de l'Ebre
- Barcelona Hotel Association
- La Llar dels Pescadors -Restaurant
- El Cellar de Can Roca - Girona
- El Bulli restaurant
- Sa Punta Hotel Restaurant
- Bar Lasal
- The Quiet Man-Pub
- P. Flaherty's Irish Bar
- Cafe d'Estiu
- Fantastico-Bar
- Kasparo -terrace bar café
- La Concha del Barrio Chino-bar
- La Fontaine-bar
- Marmalade Bar Restaurant
- 7Sins Bar
- Bare Nostrum
- Dos Trece
- George Payne Irish Bar
- Little Italy
- Mayura Lounge Bar
- NASHVILLE HONKY TONK
- Noti Restaurant and Bar:
- Rita Blue: Lounge bar and restaurant
- Sports Bar Rambles
- The Black Horse
- The Michael Collins: Irish pub

- Zelig:
- Grand Hotel Central
- Amaltea restaurant
- ArcCafe
- ARREL DEL BORN
- Attic: Restaurant
- Basmati: Restaurant
- Bestial
- Hotel OMN
- Tragaluz
- Restaurant Bon Vivant:
- Cardamon
- Chiringuito Natura: Beach bar and restaurant
- Ciao Bella
- Cinc Sentits
- Restaurant Danzarama
- Foc You
- Fratelli la Bufala
- Iurantia Restaurant
- Kamabar: Lounge bar and restaurant
- La Luna Restaurant
- Restaurant La Mafia
- Lactuca restaurant
- The Lobster House
- Lonja de Tapas: Restaurant
- Merendero de la Mari
- Milk: Bistro and bar
- Moti Mahal: Indian tandoori restaurant
- Nagano: Japanese restaurant
- Pampero Barcelona
- San Telmo: Restaurant

- Sandwich & Friends: restaurant
- Hotel La Santa Maria
- Sushi Itto: Japanese restaurant
- Unicornius
- GlaxoSmithKline (GSK)
- Altadis SA has been acquired by Imperial Tobacco Group PLC and is in the process of being integrated into the Imperial Tobacco Group
- Red Cross
- Intermón Oxfam
- INDRA
- ATOS ORIGIN
- FEAPS MADRID
- Gruo ALTRAN Europa
- EUROPA
- Ministerio de Asuntos Exteriores y Cooperación
- Rivas City Council
- Ministry of Public Administration
- General Directorate for Local Co-operation. Ministry for Public Administration
- Parliamentary Assembly of the Council of Europe
- European Commission
- Malaga City Council
- City of Madrid
- Zaragoza City Council
- Arganda del Rey City Council
- Alcobendas City Council
- Ministry for Public Administration
- Ayuntamiento de Madrid
- Rivas City Council
- City of Madrid (UCCI)
- Rivas City Council
- Ayuntamiento de madrid
- Union de Ciudades Capitales (UCCI)

- City of Madrid
- Rivas City Council

